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A Need of Consumer Protection Act

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Abstract: No person should be disregarded with the right to consumer protection .consumer protection act bought many changes in socio-economic aspects in the life of people living in India in modern times.it also provides speedy remedy to the consumers . This act has been amended to enhance the power of providing remedy to the consumers.

I. INTRODUCTION

Consumer protection act was introduced in India in 1986.the main objective of this act is to provide better protection to the consumers. Not only India but many developing countries like Nepal, Thailand, Indonesia, Malaysia etc. Also provided its consumers with this act.it is a milestone to protect the interest of the consumers.

II. CONSUMER RIGHTS

These rights cover the sectors of public as well as private cooperatives. This act can provide with compensation only. The consumer should be informed about the quantity ,quality, purity, potency and price of goods or services so to protect the consumer against the trade practices which are not fare.

Right to seek remedy against unfair trade practices, exploitation of consumer, right to be assured that the goods and services provided are at competitive prices. The consumer should also be provided with safety against any defective product, dissatisfactory services etc.

Timely and effective administration and settlement of consumer disputes should also be provided.

III. USE OF DANGEROUS DRUGS

The government has the duty to control certain dangerous drugs. Further penalties should be laid on sellers for the offence of using such drugs which are dangerous for people. To protect this right Dangerous drugs act was also introduced. This act controls the manufacture of drugs .People are appointed to inspect manufacturing factories and taking samples and these samples could be sent for analysis so that further this problem can be solved.

IV. PREVENTION OF FOOD ADULTERATION

This act ensures that the food provided to the consumers is pure and no adulteration is taking place. Proper food inspectors should be appointed to look into this problem.

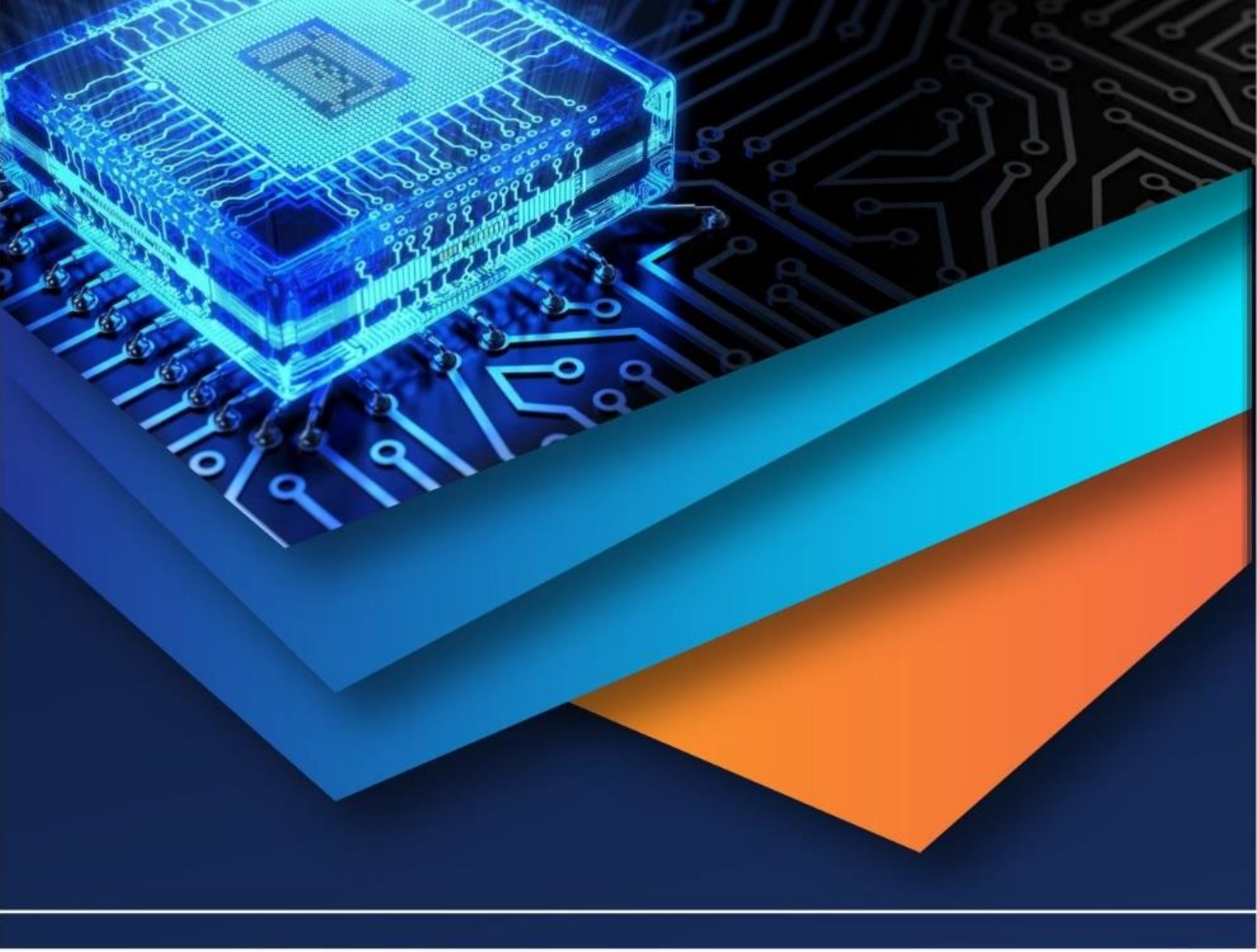
V. NEED OF CONSUMER PROTECTION ACT

There is a need of consumer protection act because of unfair competition and use of violent form of sale. Effects of globalisation are not always positive as there is always a highly complex consequences in situation to consume products about which they do not have any information about. To protect the economic interest of the consumer this act was introduced .The consumer should also be provided with the proper information about the goods so that it better meet their needs.

VI. CONCLUSION

The consumer protection act is basically social protection act. It makes sure that the consumer is getting accurate information about the products and services they are getting. This helps them in making the correct choice based on their use and interests and protects them from misleading also protects the consumer against the products that are unsafe or dangerous for the consumer. It also provides safety against defective products.it provides timely and effective settlement of consumer disputes.

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