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A Study on the Influence of Team Dynamics and Transformational Leadership on Employee Engagement among Gen Z Professionals in Bangalore

Thrisha Suvarna¹, Dr. Chanchala Srivastava²

¹Student, M.S. Ramaiah University of Applied Sciences

²Faculty, M.S. Ramaiah University of Applied Sciences

Abstract: *This study examines the impact of transformational leadership and team dynamics on employee engagement among Generation Z professionals in Bangalore. Generation Z, born from the mid-1990s to early 2010s, represents a unique workforce cohort characterized by digital nativeness, ambition, entrepreneurial spirit, and a preference for meaningful, flexible work environments. Despite growing interest in leadership and employee engagement, limited research has focused on how transformational leadership influences this demographic in Indian metropolitan contexts. Using a quantitative research approach, data were collected through online surveys and analysed via structural equation modelling to explore the relationships between transformational leadership, team dynamics, and employee engagement. The findings reveal that transformational leadership significantly enhances employee engagement, accounting for a substantial portion of engagement variance. On the other hand, team dynamics showed minimal influence on engagement levels. The study highlights the importance of transformational leaders who motivate, inspire, and offer individualized support to Gen Z employees, fostering higher engagement and commitment. Limitations include the cross-sectional design and focus on a single city, suggesting the need for longitudinal and broader demographic studies. The research contributes to the HR field by providing evidence-based insights and strategies for effectively engaging Gen Z professionals in the workplace, ultimately aiming to improve organizational performance.*

Index Terms: *Generation Z, Transformational Leadership, Team Dynamics, Employee Engagement, Structural Equation Modeling, Human Resource Management, Bangalore.*

I. INTRODUCTION

This study addresses the growing importance of understanding how transformational leadership and team dynamics influence employee engagement among Generation Z professionals in Bangalore. As Generation Z enters the workforce with distinct expectations for meaningful work, flexibility, and continuous feedback, it becomes critical for organizations to adapt leadership strategies to meet these needs. While transformational leadership is recognized for motivating and inspiring employees, its specific impact on Gen Z engagement, alongside the role of team dynamics, remains underexplored in the Indian metropolitan context. This research employs a quantitative approach using surveys and structural equation modelling to investigate these relationships. The findings aim to fill critical gaps in literature and offer practical insights for HR practitioners and organizational leaders seeking to enhance engagement and productivity within this emerging workforce segment. This study contributes valuable knowledge on how leadership styles can be tailored to effectively engage Generation Z professionals, supporting improved organizational outcomes.

II. PROBLEM STATEMENT AND OBJECTIVES

This study addresses the gap in understanding how transformational leadership and team dynamics jointly influence employee engagement among Generation Z professionals, particularly within metropolitan Indian contexts like Bangalore. The research seeks to empirically explore the impact of transformational leadership on Gen Z's distinctive workplace attitudes and preferences, while also examining how team interactions contribute to engagement outcomes. By focusing on the limited empirical evidence and the specific characteristics of digital-native employees, the study aims to inform practical HR strategies that effectively meet the evolving expectations of Generation Z in urban organizations. Objectives: (1) To identify key factors of transformational leadership

and team dynamics that affect employee engagement in Generation Z employees (2) To empirically test the relationships between transformational leadership, team dynamics, and employee engagement using quantitative methods including structural equation modelling (3) To provide practical recommendations for HR practitioners and organizational leaders to enhance engagement among Generation Z professionals

III. METHODOLOGY

The methodology outlined in the table presents a comprehensive approach to studying team dynamics, transformational leadership, and employee engagement, particularly for Generation Z employees. The first objective employs online surveys, leveraging literature review and Google Forms as tools to identify key influencing factors in the workplace. This initial phase focuses on exploratory data collection to understand the core elements affecting engagement. The second objective builds upon this by developing and empirically testing a conceptual framework through a structured questionnaire. This includes rigorous quantitative analysis methods such as reliability testing, factor analysis, and structural equation modelling (SEM) using software tools like Smart PLS and SPSS, ensuring scientific validation of the relationships between team dynamics, leadership, and engagement.

The third objective shifts toward the application of theoretical insights to propose practical strategies aimed at HR practitioners and managers. This part is more conceptual, using the findings from the empirical research to suggest actionable recommendations to enhance engagement among Gen Z employees. Overall, the methodology cleverly integrates quantitative survey research with advanced statistical techniques and theoretical interpretation to provide both empirical evidence and managerial insights, making it suitable for a journal submission focused on organizational behaviour and leadership efficacy

IV. RESULTS AND DISCUSSION

The study found that transformational leadership has a strong and significant positive effect on Generation Z employee engagement in Bangalore, explaining 77.5% of the variance with a path coefficient of 0.926, supported by excellent reliability (Cronbach's alpha 0.903) and validity measures (KMO 0.911, Bartlett's test $p < 0.001$). In contrast, team dynamics showed a weak and non-significant impact on engagement. These results highlight that for Gen Z professionals, transformational leadership—characterized by inspiration, individualized support, and vision—plays a critical role in fostering engagement, more so than team interactions, offering actionable insights for HR strategies in metropolitan contexts.

V. FUTURE RESEARCH DIRECTIONS

Future research should focus on conducting longitudinal studies to observe how Generation Z's leadership preferences evolve over time and assess the long-term effectiveness of transformational and other leadership styles across various industries and cultural contexts. Studies could explore the impact of technological advancements and digital communication on leadership practices preferred by Gen Z, as well as compare leadership expectations among different generations to identify emerging trends. Additionally, investigating the role of organizational culture, mentorship, and training programs tailored to Gen Z leadership development would provide deeper insights. Exploring the effects of remote and hybrid work environments on leadership and engagement dynamics is another promising area, helping organizations adapt to the changing workforce landscape effectively.

VI. CONCLUSION

This study concludes that transformational leadership plays a crucial role in significantly enhancing employee engagement among Generation Z professionals in Bangalore, underscoring the importance of visionary, supportive, and motivational leadership styles that resonate with this cohort's values and expectations. While team dynamics showed a lesser impact, the findings highlight that fostering individualized consideration and inspiration are essential for engaging Gen Z employees effectively. The research offers valuable insights for HR practitioners and organizational leaders to tailor leadership development and engagement strategies that meet the unique needs of this digital-native workforce, thereby improving organizational commitment and performance.

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