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AI Driven Productivity Enhancing Blue-Collar Workers Efficiency in Smart Warehousing - A Comprehensive Review in Logistic Industry

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Abstract: *The logistics industry is undergoing a transformative shift due to the integration of Industry 4.0 technologies, particularly artificial intelligence (AI). Smart warehouse management systems (WMS) are increasingly utilizing AI to enhance operational efficiency, precision, and output. This transformation not only mechanizes procedures but also significantly impacts blue-collar workers, necessitating a critical examination of their evolving roles. AI plays a crucial role in improving warehouse safety by detecting and reducing risks instantly. By constantly monitoring operations, AI technology evaluates the level of risk associated with different warehouse tasks, aiding in identifying high-risk activities.*

This paper aims to explore and analyze the prominence of AI technologies in enhancing the efficiency of blue collar workers and also identifies the benefits & challenges, make out the HR initiatives for upskilling the employee abilities.

Study follow attitude-ability-behavior-outcome framework, It preferred reporting items for systematic reviews and meta analyses (PRISMA) framework consisting of (1) initiation, (2) screening (3) evaluation (4) confirming inclusion (Ambika et al.2023), the study identified 25 papers from Google scholars, SCOPUS indexed journals.

AI technologies in smart warehouse management improve worker productivity, accuracy, safety, and operational efficiency, but successful integration requires workforce upskilling and organizational readiness.

Keywords: *Blue collar workers, AI technologies, Smart warehouse management, productivity*

I. INTRODUCTION

The emergence of AI and ML technologies has transformed multiple industries, such as logistics and warehousing. Utilizing these technologies, intelligent warehouse management systems aim to streamline operations, boost productivity, and cut down expenses. Despite the advantages brought by these innovations, they also present obstacles and prospects for workers who typically perform manual tasks in warehouses. It is essential to comprehend how these technologies affect the workforce in order to devise plans that aid in the transition and well-being of workers.

Through the automation of repetitive tasks, artificial intelligence enables human employees to concentrate on specialized tasks, combining technological advancements with human skills to achieve the best outcomes.

Production processes optimized by AI apps and ML technology can help the manufacturing teams: from quality control to production planning and scheduling to inventory management. That primarily makes the work-life of employees easier by reducing workload and taking the stress of decision-making off their shoulders. Workers provided with a supportive factory environment feel motivated to do more for the company. AI/ML and other data-driven technologies can not only facilitate lean manufacturing but help blue collared employees on the shop floor to do their jobs better. Consider how AI apps enable monitoring of production lines and provide a real-time prediction of problems, which helps the production planners prevent process deviations.

Maximized capacity utilization, optimum inventory management, and efficient utilization of resources are vital to any given manufacturing process. However, it is humanly impossible to forecast events that can cause process deviations, such as unexpected machine breakdown, change in production demand, unavailability of raw materials.

Reinforcement Learning utilizes historical and LIVE production data. Powered by RL and integrated data analytics, our AI apps identify the parameters influencing the process workflow and causing variations. By providing actionable insights about constraints to be updated, the AI apps let the planning team optimize the processes for increased efficiency. When the production planners or shop floor workers get accurate recommendations, the scope for human mistakes gets considerably reduced. If your company values incorporating empathy into its culture, you can picture how a worker might feel comforted by receiving advice during the decision-making process.

Skilled workers are as vital as technology for manufacturing. With advancements in AI and machine learning technologies, the manufacturing industry could optimize the use of available human resources. Machine learning algorithms can also help the entire production facility get clarity on the realities of the shop floor, beginning with the availability of human resources. The production team can then customize a product campaign considering the over or under-utilized workforce on the shop floor. Avoiding bottlenecks or ineffective distribution of any manufacturing resource is important for running efficient production lines. Flexible production planning can also transfer flexibility into your blue-collar workers' life.

Future Forum reported that workers crave flexibility in their jobs. Those with schedule flexibility feel 3.2X better about their work-life balance and 6.6X better about their work-related stress.

As the demand for cheap labor increases, more and more low wage workers will be replaced by AI. While this will not be a path to the robot apocalypse, the replacement of human work with machine work will create its own set of issues.

The use of AI has been primarily limited to blue-collar jobs in India. But with the advent of information technology and automation, the world is already witnessing the rise of AI white collar jobs. The scope of AI has been widened from blue-collar to white-collar jobs, and it is going to change the way we work and live.

A. How AI will Displace the Average Indian Blue Collar Worker

Artificial intelligence will replace the average Indian blue-collar worker in the near future. Historically, the average Indian blue-collar worker would get a job and stay with them for their entire career. But with artificial intelligence (AI) and automation displacing human labor in various industries, this norm will soon change.

Automation is taking over human cognition and skillsets gradually, which has led to this displacement of the average Indian blue-collar worker. The use of AI technology in the industry will help them to focus on their core skills – creativity and emotions, leading to an increase in productivity.

With the increasing shift to AI and automation, blue-collar workers can do more labor-intensive tasks like data entry for example. It is therefore not an exaggeration to suggest that they will have additional free time at their disposal, enabling them to smoothly shift into alternative industries that are not as compatible with automation.

B. What Can Indian Blue Collar Workers Do About the Rise of AI?

With the increasing adoption of AI, workers in manual labor are experiencing heightened insecurity.

The Indian labor force is deeply concerned due to the increasing adoption of artificial intelligence. They fear for their employment prospects over the next decade as a result of this technology. However, there is optimism among individuals seeking to discover methods to collaborate with AI rather than compete with it. The rise of AI has created a major concern for blue-collar workers in India. Technology is able to take on many jobs that once were dominated by human workers.

However, there are some ways that blue-collar workers can use to deal with the job displacement caused by AI. It is important for them to be prepared and learn new skillsets in order to make their future careers more marketable and secure.

Indian workers in the blue-collar sector will face the most severe impact due to their limited educational qualifications. This poses a major challenge for India, given the substantial scarcity of skilled labor in the country.

The solution could lie in the retraining and development of blue collar workers by companies and government agencies. Simultaneously, it is crucial for them to consider the utilization of these AI machines in enhancing the efficiency and productivity of the workflow. This can be achieved by automating time-consuming tasks, while ensuring that creativity and human efficiency are not compromised.

Why Indian Blue Collar Workers Stay Reeling under the Weight of Automation and How to Engage Them in AI-Based Solutions

In India, many blue collar labors are reeling under the weight of automation. In the past, India has been a global leader in textile and garment exports, but now it is losing its competitive edge. The government's solution has been to introduce AI-based solutions to beautify Indian garments and make them more sustainable.

The government's introduction of AI-driven solutions has received negative feedback from the majority of manual laborers. They perceive these innovations as pushing them further away from their employment, replacing a significant portion of their duties with automated systems. There's a growing consensus that these technological advancements should be welcomed, as they open doors for manual laborers to transition into new sectors like data science, offering them the chance to earn more than their previous salaries.

The issue of automation has been a central concern among Indian political leaders and has played a crucial role in the recent protests by manual laborers. Faced with low wages, high rates of joblessness, and the unavailability of affordable housing, many manual laborers in India are finding it difficult to stay afloat.

Blue-collar workers are struggling to stay relevant in the age of automation. The industrial revolution that started in England during the industrial revolution has now reached India, where technology is becoming more available at a lower cost.

Automation has enabled many industries to operate more efficiently, but it's also introduced new challenges, such as how to engage employees who are facing this Blue-collar worker have been left behind with no clear career paths or social security for their future.

C. The Future of Blue-Collar Workers in India in the manufacturing industry post covid-19 pandemic

The Covid-19 pandemic has generated many experiments for blue-collar workers in India. With the lack of job opportunities, these workers are forced to take up other careers. However, there is still hope for them to become relevant in the future based on the new advancements in manufacturing.

Few industries that require heavy manual labor are still thriving thanks to AI and robotics. The manufacturing industry is of these industries that need humans to be present. This has given rise to demand for blue-collar workers who can work seamlessly with machines and other human resources like designers and engineers.

The future of blue-collar workers is uncertain without any long-term plan or policies keeping them relevant in the workplace despite their age or skillset getting obsolete due to industrial developments

There are many features that subsidize to the decline of blue-collar workers, them being their age. With the advancement of technology, blue-collar workers are quickly becoming obsolete in the workforce.

Many blue-collar workers in the manufacturing industry in India lost their jobs during the Covid-19 pandemic. And with the introduction of AI, companies can now focus on what they do best – designing products and services that improve people's lives.

The future of blue-collar workers may change significantly after Covid-19 pandemic. With more automation and reliance on AI assistants, many jobs will be taken over by machines and robots. However, this is not necessarily bad news. Having skillsets that align with new job roles and opportunities can provide individuals who have been seeking better job prospects with a gateway to success.

II. RELATED WORK

- Studies by Davenport and Ronanki (2018) and McKinsey (2019) also stressed the complementary role of AI in augmenting blue-collar work rather than replacing it. These works highlighted how real-time analytics, predictive task assignment, and machine learning tools help workers perform complex or repetitive tasks more efficiently. However, Ransbotham et al. (2021) and Siau & Wang (2018) noted challenges such as workforce resistance and the need for digital skill development, suggesting that productivity gains depend heavily on effective change management and training programs.
- Recent research has highlighted the transformative role of AI in warehouse operations, particularly in enhancing the efficiency of logistics systems. Hofmann and Rüsch (2017) examined the influence of Industry 4.0 technologies on logistics, emphasizing how AI-driven automation supports operational agility. Zhang et al. (2020) focused on AI-based warehouse management systems, showing improvements in inventory accuracy and labor efficiency. Choi et al. (2021) explored the use of wearable devices and augmented reality to assist manual labor, noting significant gains in worker productivity and task accuracy.
- Job satisfaction has a significant impact on the overall welfare of employees, as a content and joyful employee is a fulfilled and satisfied individual. Highly satisfied employees have better physical and mental health. The goal of the research is to pinpoint the key elements that greatly affect job contentment. It also looks at how far welfare and financial factors motivate employees in the organization.
- In the paper “The strategic impacts of Intelligent Automation for knowledge and service work: An interdisciplinary review”, Volume 29, Issue 4, December 2020 define the concept of intelligent automation and its technologies. Second, we define the business value based model of intelligent automation for knowledge work and service work. Third, we define twelve research gaps that impede a comprehensive understanding of business value realisation. Fourth, we define a research agenda to fill these gaps.
- In the article “AI-driven warehouse automation: A comprehensive review of systems” February 2024 The Future of Logistics and Supply Chain Management: An In-Depth Review of AI-driven Warehouse Automation Systems Warehouse automation has been in existence for some time, yet it's only in recent years that various sectors have begun to adopt automation as a way to enhance productivity and simplify processes. As automation has grown in popularity, it's understandable that AI technologies are taking on a more significant role in the realm of supply chain management. In this review, we'll take a look at a variety of warehouse automation systems that use advanced algorithms to optimise various aspects of their warehouse operations, such as inventory

management, order fulfilment, and more. Machine learning (ML) algorithms play an important role in warehouse demand forecasting, enabling warehouses to anticipate and adjust to customer needs as they evolve.

- According to the article, The McKinsey Global Institute has declared that around 60% of jobs could be automated by the early 2020s (Chui et al., 2016). On the other hand, Frey and Osborne (2017) contend that automation might prime to the elimination of 47% of jobs in the United States economy by 2033.
- The article "19 Employee Retention Statistics for 2023" highlights key data points to keep in mind: Around 20% of staff members depart during their initial year of employment. 76% of employees are inclined to remain with the organization if they are promoted internally. Businesses that prioritize employee engagement experience reduced turnover rates.
- Janani Shamindika Kumari Angammana and Achini Malintha Ann Jayawardena conducted a research study to investigate the special effects of artificial intelligence on warehouse performance. The study involved a sample of 329 workers and employed various analysis methods such as PCA, Mann Whitney U test, Kruskal-Wallis H test, correlation analysis, and regression analysis. The findings of the study revealed that demographics have a positive impact on warehouse performance. Additionally, the study emphasized the significance of machine learning, robotics, IoT, and fuzzy logic in enhancing warehouse performance.

III. OBJECTIVES OF THE STUDY

- 1) To assess existing AI technologies implemented in warehouse operations.
- 2) To study the impact on worker productivity and evaluate safety and ergonomics Improvements
- 3) Recognize benefits and challenges confronted.
- 4) Study training strategies to upskill workforce ability.

IV. METHODOLOGY

This study used a quantitative research approach to analyze current AI technologies adopted in warehouse trends from 2021 to 2025. The data was sourced from various research papers and datasets were used to assess growth rates and significance levels of variables. The data was analyzed using research papers and articles such as logistics, manufacturing, retail and warehouse sector

A. Analysis

AI technologies implemented in warehouse operations

Within the ever-changing environment of contemporary business practices, the incorporation of Artificial Intelligence (AI) has become a pivotal factor, especially within the domain of warehouse management. This advancement in technology is revolutionizing conventional approaches, improving productivity, and boosting operational effectiveness. AI improves the picking procedures through the utilization of automated guided vehicles (AGVs) and robotic picking systems. These mechanisms employ AI to efficiently maneuver through warehouses, accurately pick items, and minimize human errors, ultimately expediting the order fulfillment process and cutting down on labor expenses.

Key AI technologies currently utilized in smart warehouses are:

- 1) Robotics and Automation: Robots are being utilized more and more for monotonous duties like selecting, packaging, and organizing. Autonomous mobile robots (AMRs) and automated guided vehicles (AGVs) effectively navigate warehouses, alleviating the physical burden on employees and decreasing the occurrence of human mistakes.
- 2) Machine Learning and Predictive Analytics: Machine learning algorithms are utilized to examine extensive quantities of data in order to forecast demand, optimize inventory levels, and streamline supply chain operations. Predictive analytics play a crucial role in proactively maintaining machinery, minimizing downtime, and improving overall productivity.
- 3) Computer Vision: AI-driven computer vision technology enables continuous monitoring and quality assurance. It is capable of detecting imperfections, monitoring stock levels, and guaranteeing adherence to safety regulations, ultimately aiding employees in upholding superior levels of precision and productivity.
- 4) Natural Language Processing (NLP): Voice-activated AI assistants and chatbots enhance communication and organization in warehouses. Employees have the ability to engage with these platforms for guidance, issue reporting, or information retrieval, resulting in expedited decision-making and troubleshooting.

B. Enhancing Blue-Collar Productivity

The integration of AI technologies in smart warehouses directly impacts the productivity of blue-collar workers through:

- 1) **Task Simplification and Efficiency:** AI systems are capable of managing monotonous and repetitive tasks, enabling employees to dedicate their attention to more intricate and value-adding endeavours. This transition not only amplifies productivity but also boosts job contentment and mitigates exhaustion.
- 2) **Safety and Ergonomics:** AI-powered robots and machines are capable of carrying out strenuous and dangerous tasks, effectively minimizing the chances of workplace injuries. Enhanced safety protocols result in a decrease in accidents, guaranteeing a healthier staff and decreased absenteeism.
- 3) **Skill Augmentation and Training:** AI-driven training initiatives and AR applications offer immediate assistance and guidance to employees. These tools are instrumental in enhancing the skills of the workforce, enabling them to proficiently manage sophisticated equipment and intricate procedures.
- 4) **Optimized Workflow Management:** AI systems enhance task allocation by analyzing real-time data, guaranteeing the optimal utilization of resources at the appropriate moment. This dynamic allocation significantly enhances workflow efficiency and minimizes bottlenecks.

Several companies have successfully implemented AI technologies to enhance productivity in their warehouse operations:

- a) **Amazon Robotics:** Amazon has completely transformed its fulfilment centers with the implementation of Kiva robots. These robots operate independently to efficiently move goods throughout the warehouse, significantly minimizing the amount of time workers spend on foot and searching for items. Additionally, Amazon utilizes artificial intelligence to inspect items for any damages within its warehouses prior to shipping them to customers. By incorporating this technology, the company anticipates a decrease in the number of damaged goods and acceleration in the order preparation process for swift delivery.
- b) **Ocado Smart Platform:** The UK-based online grocery retailer utilizes AI and robotics to automate its warehouses. The system integrates machine learning for inventory management and predictive analytics to forecast demand, ensuring optimal stock levels and minimizing waste.
- c) **Siemens and DHL:** Siemens and DHL have joined forces to integrate AI-powered solutions into their logistics operations. By leveraging AI algorithms, they are able to enhance the efficiency of route planning for delivery vehicles, resulting in improved delivery times and reduced fuel consumption.

Impact on worker productivity and evaluate safety and ergonomics Improvements

AI has become a game-changer in the business world, dispelling fears that it would dominate our operations. Instead, it has revolutionized how businesses function, streamlining tedious tasks and making them more efficient through data-driven processes. In the modern workplace, AI is no longer a distant idea but an essential component of everyday operations. Its significance lies in its ability to enhance occupational safety and health (OSH) practices. Studies have shown that AI can boost the productivity of less-experienced workers in various occupations and organizations.

Many have expressed concerns about the potential takeover of business operations by Artificial Intelligence (AI). Nevertheless, AI has brought about a significant transformation in the functioning of businesses, turning routine tasks into streamlined, data-centric processes. In the contemporary work environment, AI is not just a distant idea—it is an essential component of day-to-day activities. AI contributes significantly to the enhancement of occupational safety and health (OSH) protocols. Research indicates that generative AI has the capacity to boost the efficiency of lower-skilled workers in various occupations or organizations.

AI has the ability to improve safety in the workplace by reducing human error, automating tasks, and providing employees with real-time feedback. When it comes to safety in the workplace, AI can be used in a number of ways.

- AI has the capability to enhance workplace safety by detecting possible dangers and threats.
- Artificial intelligence can assist in monitoring employee behavior and performance, aiding in the early detection of any potential issues.
- AI can assist employees in rectifying unsafe behaviors before accidents happen by offering real-time feedback.
- AI can also be utilized to generate virtual simulations of hazardous work settings, enabling workers to rehearse safety protocols without exposing themselves to any potential harm.
- AI has the capability to create innovative safety technologies and protocols, ultimately enhancing the safety of workplaces for all individuals.

C. Benefits and Challenges

Warehouse automation involves the implementation of automated systems to facilitate the efficient movement of inventory within warehouses, as well as its delivery to customers, with minimal human intervention. By undertaking an automation project, a company can effectively eliminate labor-intensive tasks that require repetitive physical labor and manual data entry and analysis.

For instance, a warehouse operative might load a self-driving mobile robot with bulky parcels. The robot transports the stock from one side of the warehouse to the shipping area, and the software logs the movement of the stock, ensuring that all records are up to date. These robots enhance the efficiency, speed, dependability, and precision of this particular task.

Nevertheless, warehouse automation does not necessarily involve physical or robotic automation, and in numerous cases, it merely involves the utilization of software to substitute manual tasks. Nonetheless, this situation demonstrates how robots and humans collaborate to complete repetitive tasks while reducing fatigue and the risk of injury.

Warehouse automation is achieved through the utilization of software and advanced technologies such as robotics and sensors to streamline and automate various tasks. These cutting-edge solutions seamlessly integrate with pre-existing tools like inventory management software, enhancing overall efficiency and productivity within the warehouse environment..

Warehouse automation plays a crucial role in meeting customer demand for business-critical operations within your facilities. The foundation of this automation lies in a warehouse management system (WMS) that streamlines manual processes, captures data, maintains inventory control, and facilitates data analysis. These systems seamlessly integrate with other solutions to effectively manage and automate tasks across various business and supply chain functions.

Leveraging automation in warehouse operations offers a multitude of benefits, such as enhancing operational efficiency and reducing the occurrence of human errors. Some of the advantages include:

- Increased warehouse throughput
- Reduced labor and operational costs
- Improved customer service
- Reduced handling and storage costs
- Reduced human error
- Increased productivity and efficiency
- Enhanced data accuracy and analysis
- Reduced stock out events
- Optimized warehouse space
- Greater inventory control
- Improved workplace safety
- Fewer shipping errors
- Reduced inventory loss
- Enhanced material handling coordination
- Improved order fulfilment accuracy

D. Challenges of Warehouse Automation

Although warehouse automation offers numerous advantages, it also presents certain obstacles. One such challenge is the substantial capital investment required to initiate and sustain the system, along with the expertise needed to establish and manage it. These resources are often lacking within many companies and can be challenging to acquire externally. Furthermore, equipment breakdowns frequently occur at inconvenient moments, resulting in downtime and additional expenses for repairs and maintenance.

In order to reduce maintenance problems, it is advisable to establish maintenance schedules. One option is to engage a third-party vendor that offers experienced maintenance and repair professionals to guarantee the functionality of the new systems and equipment. Although the initial expenses for equipment and setup may be high, they usually prove to be cost-effective in the long run due to improved efficiencies and increased sales. However, businesses must be diligent in identifying and addressing potential challenges through thorough risk assessment and strategic planning. The planning stage should involve regular inventory checks to validate the accuracy of new data generated by automated processes in comparison to existing records. Refer below for further information regarding the expenses associated with automating your warehouse.

E. Implications of the Expiry of Industrial Jobs for India's Blue Collar Workers Due to AI

With the rise of AI, it is becoming difficult for blue-collar workers to find jobs in the traditional industrial sector. The introduction of AI has disrupted the job market, making it difficult for people to find jobs that are comparable to what they are cast-off to doing. The control of this technological change is vast. It not only affects blue collar workers but also their industries and society as a whole. With decreasing numbers, there will be drastic impacts on the low-cost and society due to this sudden shift in technology. The effects of AI on the future of the Indian blue-collar workforce are not clear yet. However, one thing is clear – it will result in an increased demand for people with skills like knowledge and creativity which is what Indian people are already good at. The scope of automation and AI-based technologies in India's workforce is unclear, but its effect on employment opportunities for blue collars would be significant. Industrial jobs in India are on the threshold of extinction due to AI. The industrial jobs market in India is expected to fall by 20% over the next two decades, with only 10% of the total workforce employed in the industry. The industrial sector jobs market is projected to fall by 12% in that period. While it is true that not all individuals in blue-collar occupations will lose their jobs as a result of AI, many find it challenging to envision how they can maintain employment as automation continues to advance.

F. How Can Businesses Powerfully Upskill Blue-Collar Employees

According to a recent study conducted by MIT Technology Review, a staggering 82% of employees who earn less than \$20 per hour are facing the risk of being replaced by automation. The rapid advancement of advanced technologies such as Artificial Intelligence (AI) and Machine Learning (ML) is paving the way for the development of cutting-edge products that can potentially replace manual laborers.

These roles primarily involve labor-intensive tasks, which can be easily carried out by intelligent machines. For instance, self-driving vehicles, automated cleaning devices, and food-delivering drones are some examples of technologies that have the potential to take over the responsibilities of human workers in their current positions. However, it is important to note that this does not necessarily mean that blue-collar workers will be left without any job opportunities.

According to report by the WEF, automation is expected to create numerous new job possibilities in the future. However, these jobs will demand professionals, including those in traditional roles, to possess a solid understanding of cutting-edge technologies such as artificial intelligence, machine learning, and data analytics.

As per the idea of occupations will change and turn out to be more tech-driven, experts should go through critical and ceaseless upskilling. Several associations have distinguished the requirement for upskilling their labor force and have proactively begun preparing representatives on higher authoritative levels. In any case, they are as yet a couple. More associations should target adjusting such representatives at all levels to cutting-edge advances, changing client desires, and flea market changes. In achievement as such, organizations can mark every one of their representatives adequately equipped to adjust to a tech-driven disturbance inside the association and the business at large. Additionally, it assists regular representatives with acquiring mastery and capabilities to take on interruption uncompromising.

G. What are the most effective ways for companies to provide additional skills training for their blue-collar workers?

To empower productive learning and guarantee smooth progress for representatives, organizations need to give continuous changes to their laborers. They ought to invest additional energy to ensure their kin comprehend the whole pattern of digitalization and how their job will advance in the organization. This won't just lessen uneasiness and fabricate trust among the workers yet, in addition, assist them with understanding the significance of upskilling.

Pioneers could view at preparing regular laborers as a greater test as they probably won't be knowledgeable or even acquainted with a larger portion of the forward-looking innovations. Be that as it may, it is as yet conceivable to cut out an up-evaluated labor force assuming pioneers remember the accompanying:

- 1) Map skill gap: Organizations need to mark a guide of expertise hole to discover where their regular labor force remains as far as industry-explicit ranges of abilities and what capabilities are expected on the lookout for effective progress. The data about ability holes will basically set out the information and measurements to design the future guide for the manufacture of advancement programs and moderate any results of expertise holes in the bigger local area.
- 2) Comprehensible and engaging modules: To effectively train employees, organizations should provide engaging learning modules in video and audio formats that are easy to understand. These modules should be translated into local languages to reach workers across different regions. The training course should first introduce employees to the basics, then build upon that foundation to deepen their knowledge of industry-specific concepts.

Soft skills to reinforce their role: Despite the fact that specialized information can assist with smoothing out business tasks, delicate abilities go about as an extra to further develop generally process efficiencies. Individuals should be furnished with delicate abilities, for example, correspondence and decisive reasoning, which can be utilized to decisively control the organization through change.

- 3) Contented personalization: Leaders must take into account that each team member may vary in relations of their skills, educational background, and preferred learning style. They ought to offer customized content as indicated by the learning skills of various experts. Group supervisors and senior pioneers must be associated with the development of preparing programs since they comprehend the shortcomings and qualities of their group better compared to any other individual.

For top outcomes, organizations should impact learning the board frameworks (LMS) and create a dexterous culture by elevating distributed learning. They can support workers with appreciation and acknowledgment, even while guaranteeing that nobody is abandoned.

In addition, to turn out to be really cutting edge, organizations need to revamp their designs to make their work environments fairer, where middle class and common can trade thoughts and gain from one another with no predispositions or hindrances. This will likewise drive a level construction; clear a path for an increased opportunity for growth, and set experts and the association on the way toward future achievement. The technological disturbance is, fundamentally, an open door empowering agent, given the right expertise improvement, and preparing are at the removal of the individuals who dread their positions are at the gamble the most. Innovative changes don't need to frighten the common labor force, yet all things considered, enable them to acquire establishment abilities to save them prepared for what's in store.

V. CONCLUSION

Artificial intelligence has the potential to lower expenses, enhance precision, and boost productivity through the optimization of tasks. Additionally, it can acquire knowledge through practice and adjust to novel content generation patterns.

When AI uses data-driven insights in order to provide accurate results in real-time, it can be used in real-time customer service interactions. This is an important step towards making customer service interactions more personalized and efficient.

The impacts of AI on Indian blue-collar workers may seem small now, but the effect of this technology on blue-collar workforce will grow more significant over time.

Artificial Intelligence's influence on India's Blue Collar Worker workforce extends beyond the mere creation of job types, as it significantly impacts the nature of the jobs themselves. AI has the potential to generate highly desirable job opportunities and foster innovation within the workplace.

Artificial intelligence has the potential to drastically improve safety in the workplace. By leveraging AI's machine learning capabilities, companies can quickly and accurately identify hazards and take steps to eliminate them. In addition, AI-powered systems can be used to monitor the environment for suspicious activity or dangerous conditions and alert employees accordingly. With its ability to automate certain processes and provide real-time feedback on risks, AI is a powerful tool that should not be overlooked when seeking ways to enhance workplace safety efforts.

AI technologies can be effectively leveraged to enhance the productivity of blue-collar workers in smart warehouse management systems, while also addressing the associated challenges and future implications.

There exists a sense of unease and apprehension within the blue-collar workforce caused by AI and automation. Nevertheless, this apprehension can be alleviated by maintaining a focus on creativity and innovation.

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