iJRASET
International Journal For Research in Applied Science and Engineering Technology

INTERNATIONAL JOURNAL FOR RESEARCH

IN APPLIED SCIENCE & ENGINEERING TECHNOLOGY

Volume: 14 **Issue:** II **Month of publication:** February 2026

DOI: https://doi.org/10.22214/ijraset.2026.77466

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International Journal for Research in Applied Science & Engineering Technology (IJRASET)
ISSN: 2321-9653; IC Value: 45.98; SJ Impact Factor: 7.538
Volume 14 Issue II Feb 2026- Available at www.ijraset.com

Home Healthcare Services Management System

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Abstract: ***Home healthcare services play a vital role in providing medical assistance to patients within their homes, especially for elderly individuals, chronically ill patients, and those requiring post-hospitalization care. Traditional home healthcare management systems rely heavily on manual processes such as paper-based records, phone calls, and fragmented communication between patients, doctors, and service providers. These approaches are inefficient, error-prone, and lack real-time accessibility.***

This project presents a Home Healthcare Services Management System, a web-based application developed using Python (Flask framework) for backend processing, HTML, CSS, and JavaScript for frontend design, and MySQL for database management. The system enables patients to book healthcare services online, doctors to manage and approve appointments, and administrators to oversee operations through role-based access control. By automating booking, scheduling, and status tracking, the system improves efficiency, transparency, and data accuracy. The proposed system reduces manual workload and provides a scalable, secure solution for modern home healthcare management.

Keywords: Home Healthcare, Web Application, Python Flask, MySQL Database, Appointment Management, Role-Based Access Control, Healthcare Information System

I. INTRODUCTION

The demand for home healthcare services has increased significantly due to population aging, the rise of chronic diseases, and the need for cost-effective medical care. Home healthcare allows patients to receive professional medical services such as nursing, physiotherapy, diagnostics, and elderly care in the comfort of their homes. However, managing such services manually presents several challenges, including scheduling conflicts, data redundancy, and lack of transparency.

Early healthcare information systems focused mainly on hospital-based environments and relied on centralized, paper-driven workflows. These systems lacked flexibility and were not designed to support decentralized care delivery. With the advancement of web technologies and database systems, there is a need for automated platforms that support efficient coordination among patients, healthcare providers, and administrators.

The Home Healthcare Services Management System addresses these challenges by providing a centralized web-based platform that supports online service booking, appointment approval, and real-time status tracking. The system improves service accessibility, minimizes human error, and ensures secure data handling.

The Home Healthcare Services Management System is developed as a web-based application using Python Flask for backend processing and MySQL for data storage. Flask provides a lightweight and flexible framework suitable for scalable healthcare applications. The system enables patients to request services, caregivers to view assignments, and administrators to manage operations effectively through a single platform.

A. Problem Statement

Manual home healthcare management systems suffer from several limitations:

1) Inefficient appointment scheduling
2) Poor communication between patients and doctors
3) Lack of real-time appointment status updates

These limitations highlight the need for an automated, web-based solution that integrates patient registration, service booking, doctor approval, and administrative control into a single platform.

II. RELATED WORK

A. *Existing Approaches*

Early healthcare information systems focused primarily on hospital-based management, including patient records, billing, and diagnostics. These systems were largely desktop-based and lacked remote accessibility. Home healthcare management, when addressed, was often supported through paper records or basic database systems without integration.

Previous research in healthcare information systems emphasized the importance of database-driven applications to reduce redundancy and improve data accuracy. Studies on management information systems highlighted the role of centralized data storage and secure access control in improving organizational efficiency. However, early systems lacked web-based interfaces and real-time interaction.

The proposed system builds upon these foundational concepts by using a web-enabled architecture that allows remote access, secure authentication, and efficient coordination among patients, caregivers, and administrators.

III. PROPOSEDSYSTEM

A. *System Architecture*

The proposed system follows a three-tier architecture consisting of presentation, application, and database layers.

1) Presentation Layer: Implemented using HTML and CSS, this layer provides user-friendly interfaces for patients, caregivers, and administrators.

2) Application Layer: Developed using Python Flask, this layer handles business logic such as appointment scheduling, service allocation, authentication, and data validation.

3) Database Layer: MySQL is used to store patient records, caregiver details, service requests, and appointment history.

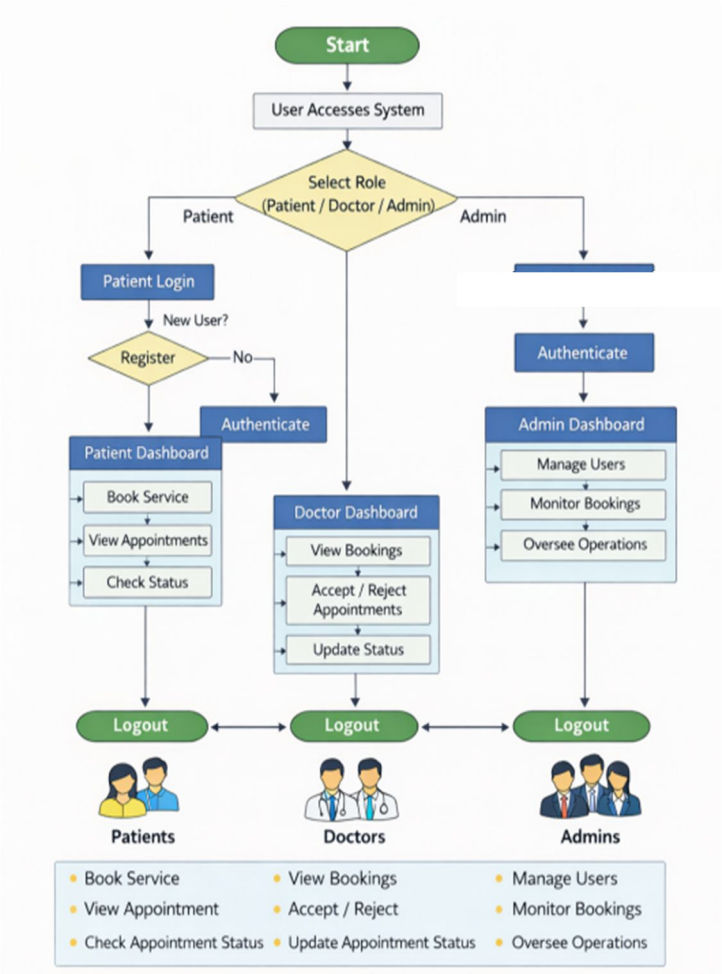

Fig 1: Unified Work flow of Home Healthcare Services Management System

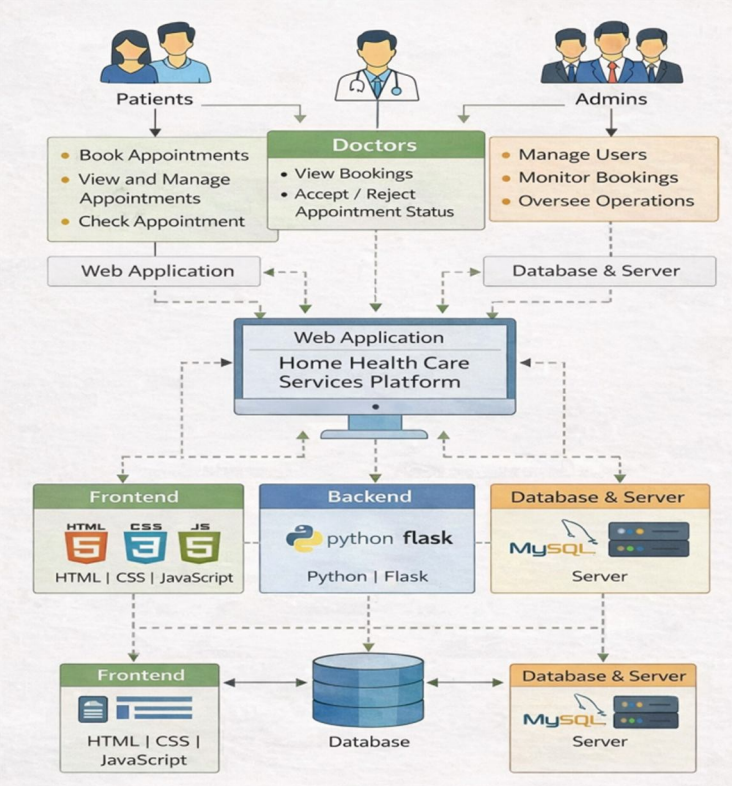

Fig 2 : Unified Architecture of Home Healthcare Services Management System

B. Module D

Modules of the System

1) Authentication Module

- Provides secure login and registration for patients, doctors, and administrators using encrypted passwords and session management.

2) Patient Module

- Allows patients to:
- Register and log in
- Book home healthcare services
- View appointment status (Pending / Accepted / Rejected)

3) Doctor Module

Enables doctors to:

- View assigned patient bookings
- Accept or reject appointments
- Update appointment status

4) Admin Module

Allows administrators to:

- Monitor users and bookings
- Manage system operations
- Ensure service **availability**

5) Database Management Module

This module is responsible for storing and managing all system data using the MySQL database. It maintains student profiles, company information, placement drives, and application records. Django ORM ensures efficient data handling, integrity, and secure interaction between the application and the database.

C. System Implementation (Python Full Stack with Flask)

The backend of the system is implemented using **Flask**, a lightweight Python web framework that supports rapid development and clean URL routing. Flask handles HTTP requests, session management, and database interactions using MySQL connectors.

The frontend is built using standard web technologies to ensure browser compatibility and responsive design. MySQL is used for persistent data storage, maintaining patient records, bookings, and appointment statuses.

The integration of Flask with MySQL enables efficient query execution, secure data handling, and smooth interaction between the application and database layers.

IV. RESULT AND DISCUSSION

The system was tested under multiple scenarios, including patient booking, doctor approval, and status tracking. The results demonstrate that the application performs efficiently with minimal response time. Automated workflows reduced manual effort and improved accuracy. Role-based access control ensured secure and authorized data access.

The system proved to be reliable, scalable, and suitable for real-time deployment in home healthcare environments.

Fig.3. Result

V. ACKNOWLEDGEMENT

The authors sincerely thank Mr.A.Rama Krishna guide for him valuable guidance and continuous support throughout this project. They would like to thank the faculty members of the department for their cooperation and encouragement. I am thankful to our institution and management for providing the necessary facilities and resources to complete this project successfully. They also appreciate the support and motivation given by my friends during the project work. Finally, They extend my heartfelt thanks to my family for their constant encouragement and support.

VI. CONCLUSION

The Home Healthcare Services Management System provides an effective solution for automating healthcare service delivery at home. By integrating web technologies with database-driven design, the system improves efficiency, transparency, and user experience. The modular architecture allows future enhancements such as notification systems and analytics. Overall, the project successfully meets its objectives and offers a practical solution for modern home healthcare management.

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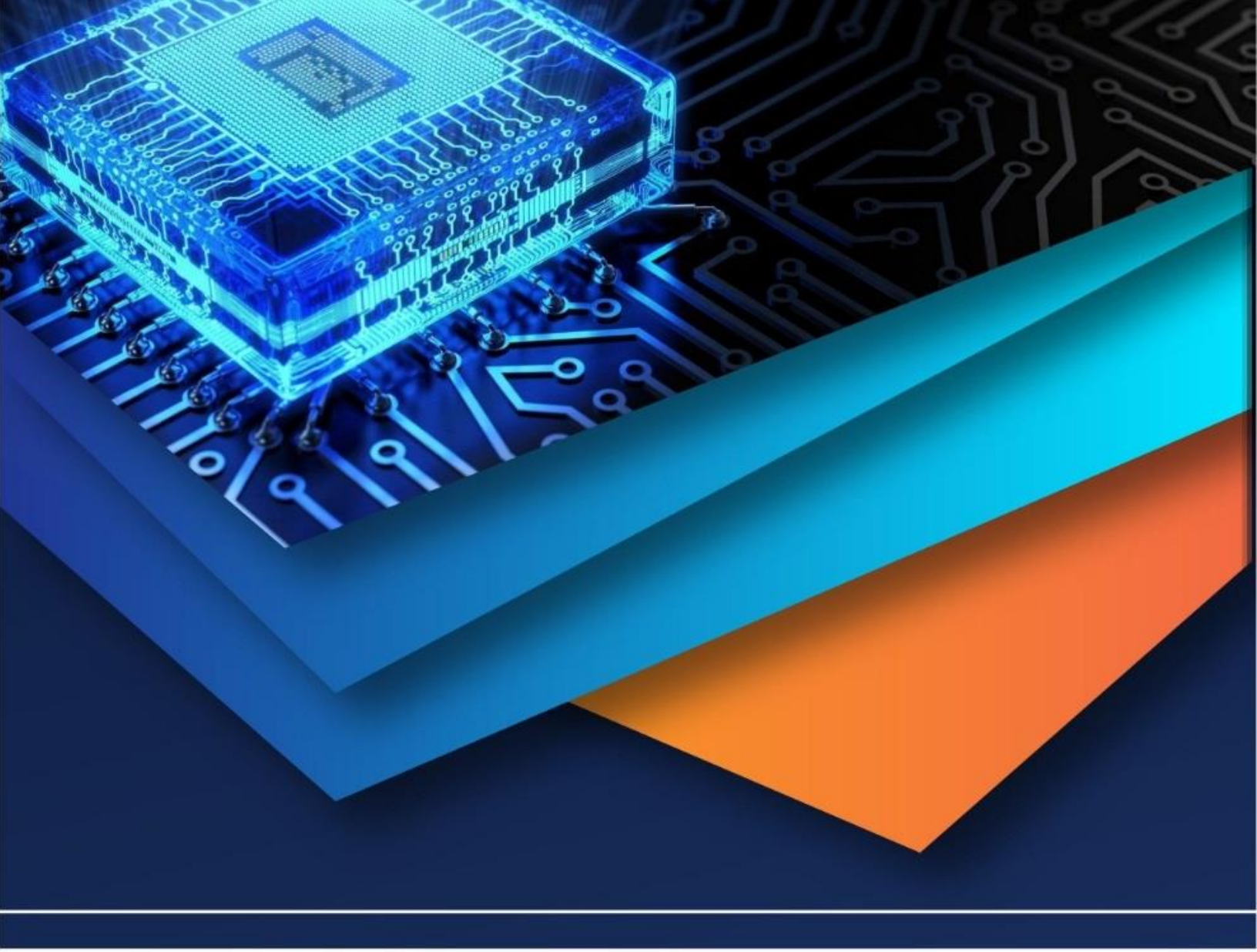

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