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Improving Digital Forensic Investigations through Automated User Entity Correlation

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Abstract: Digital forensic investigation is a time-consuming process, particularly when it comes to manually correlating information between different custodians. Existing methods have been limited in their ability to provide a complete overview of relevant activities and events. In response, this research project has developed a new framework that uses metadata and document entity correlation to identify correlations between custodians. The resulting insights are novel, providing a unique overview of custodian data and a clearer understanding of document content and revisions. Using this framework, digital forensic investigators can extract relevant activity or event-based data, create custom activity or event-based correlation data, and generate event graphs. This approach is an efficient and practical way to generate actionable insights for large-scale investigations.

Keywords: Digital forensics, entity correlation, event-based data, framework development, custodians.

I. INTRODUCTION

Digital forensic investigations often require investigators to manually collect and analyze a vast amount of data in order to get an overview of people, activities, and events. One of the most time-consuming tasks for investigators is to correlate the activities of a specific user or custodian to identify any connections between their activities and events in the digital evidence. This process involves manually searching through disparate data sources, filtering, and grouping data, and identifying correlations between entities, such as documents, emails, and file creations.

To address this problem, the research project described in this paper aims to create a new way for digital forensic investigators to get an overview of custodian activities by generating automated correlation data for use in timeline or graph-based visualization. The project's objectives are to extract relevant activity or event-based data for use in timeline or graph generation by researching file metadata and other relevant evidence information, design a framework that allows the creation of custom activity or event-based, custodian-specific correlation data that can be used in the generation of event graphs, and test the theoretical framework by creating proof-of-concept Python implementation code. This approach leverages advances in data mining and visualization techniques to reduce the manual effort required in digital forensic investigations and potentially uncover previously unnoticed connections between entities and events.

Recent research has demonstrated the potential of machine learning and graph-based approaches to streamline digital forensic investigations [1]. By automating the correlation of entity object data and integrating it with visualization tools, investigators can more efficiently explore the relationships between various entities involved in an investigation, improving both the speed and accuracy of the analysis process [2]. This study aims to build upon these advances and further develop the methodology and tools necessary for the automated correlation of entity objects in digital forensic investigations.

II. LITERATURE REVIEW

Digital forensics is a complex process that involves the collection and analysis of electronic data to uncover evidence related to a crime or incident. One of the most critical parts of a digital forensic investigation is obtaining an overview of people, activities, and events. The process of obtaining this overview can be very time-consuming, especially when dealing with large data sets. This is where the concept of automated correlation of user entity objects comes into play.

Carbone and Bean [3] pointed out that the majority of tools in digital forensics have limited timeline visualization capabilities or lack the capabilities altogether. Olsson and Boldt [4], Hales [5], and Osborne and Turnbull [6] also supported this research, showing limited capabilities in visualization and forensic analysis procedures in digital forensics. However, some examples of visualization tools have been developed and used in various digital forensic areas. For instance, Schrenk and Poisel [7] used visualization to detect anomalies and attacks in network forensics, Lowman [8] used visualization to assist in understanding web histories, and Meng et al. [9] visualized emails. These tools, however, do not give investigators a complete picture of timeline events.



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To address this limitation, Henseler and Hyde [10] used AI techniques such as Graph Neural Networks (GNN) to discover relationships and patterns in digital forensic evidence. They collected forensic artifacts extracted from structured databases maintained by the operating system and applications to build relational graphs of identifiers and a timeline of events. However, the technique is limited and is an important part of taking small-scale event correlation to a more complete, large-scale version.

Another excellent example of a timeline analysis development is from Nisén [11]. He created timeline analysis software for security incident events. By using a combination of data visualization and timeline production, it was possible to get an overview of security incidents by graphically viewing network traffic load, IP communication, and disparate system logs connected and viewed as a single event.

Various attempts have been made to solve this problem using different approaches. For example, Hargreaves and Patterson [12] created high-level timelines of low-level events, and Chatbot et al. [13] reconstructed events using automated timeline creation. Although these projects and others like them have helped the digital forensic community to explore new ways of working with digital forensic evidence, research in this field is limited and mostly focuses on specific sub-branches in digital forensics.

One of the most critical aspects of a digital forensic investigation is file-based events. Hibshi et al. [14] have previously shown interest in visualization techniques that can help reduce manual review. Previous research has presented visualization and abstraction as the best solution to do this [15]. Abstraction reduces irrelevant data and allows for the visualization of a relevant reduced section of the evidence data [16][17]. Furthermore, temporal abstraction identifies system event timestamps and correlates the chain of events [18]. Although the last one is very old, the design and concept still has value when talking about and designing frameworks in this area of digital forensics.

This research project focuses on multiple data sources for extracting relevant time-based information, such as metadata and content-based information such as documents for graph node generation. Parts of this project will, therefore, deal with temporal analysis. There are two temporal analysis methodologies, as described in Inglot et al. [19]: The first one uses file system timestamps, such as Modified, Accessed, Changed (MAC).

The second one extracts timestamps from multiple sources, such as logs, files, registry keys, and registry keys, and others to create a more accurate representation of events. Temporal analysis has also been used in conjunction with timeline creation [20], which is something this project attempts to improve upon.

Adderley [21] has conducted extensive research into the creation of a graph-based temporal analysis for use in digital forensics. The focus was on temporal event reconstruction using a combination of abstraction and visualization techniques. The research is valuable in digital forensic investigations as it provides investigators with a clear view of system and user events found on the forensic image. It presents when events happened, the chain of events that led to them, what system resources were involved, and more. For example, when software is installed, many things occur in conjunction with it, with multiple sources of metadata and other data sources of interest.

While the event will be sent through an abstraction process, it will also be enriched with useful additional information that provides context and insights, such as vendor, version, and error status.

However, Adderley's research does not provide this type of information for file-based user activity and events. We can see what the users did on the machine, but not what the user created or modified throughout the available evidence. This portfolio project aims to address this by providing more intimate user event reconstruction, answering questions about what happened, when, by whom, and in what context.

Hibshi et al. (2011) [14] and Pati & Avinash (2016) [15] have previously shown interest in visualization techniques that can help reduce manual review in digital forensic investigations. The use of abstraction and visualization is presented as the best solution to achieve this goal. Hargreaves & Patterson (2012) [12] and Chatbot et al. (2014) [13] have attempted to solve parts of this problem using various approaches, such as high-level timeline creation of low-level events and event reconstruction using automated timeline creation.

Overall, research in the field of digital forensic investigations with regards to file-based user activity and events has been limited. Previous work has mostly focused on specific sub-branches in digital forensics, such as network forensics or web history visualization. There is a need for more complete timeline/event functionality to provide a more efficient approach to analyzing and evaluating large amounts of digital evidence. This project will focus on multiple data sources for extracting relevant time-based information, such as metadata and content-based information, such as documents for graph node generation, as well as temporal analysis.



III.METHODOLOGIES

The test documents in this research paper will be analysed using a machine learning technique called Named-Entity Recognition (NER), which for simplicities sake we will refer to as entity extraction. The resulting entities will be added to a database along with metadata such as origin location and custodian names.

Entity extraction works by analysing text in documents in order to identify and classify words of certain entity classes, such as: person, organization, place, quantity and more. This part of the design will not only perform entity extraction from multiple documents, but also identify entity classes that are popular and with the help from our next subsection, identify if there are multiple custodians with documents of the same entity classes. For a digital forensic investigator, these entity classes will serve as topics. It tells the digital forensic investigators what kind of documents they have, and if they contain entity classes, or topics, that correlate. A nice way to illustrate how entity extraction works and looks like, is to view an example of a text with identified entity classes. The following example was taken from Aiimi.com [22] and shows a graphical representation of the technique in action:

```
Luke Rawlence person joined Aiimi as as a data scientist in Milton Keynes place, after finishing his computer science degree at the University of Lincoln.
```

Figure 1: Entity Extraction Example

We leverage entity extraction, and build a model we can use to later create a python program proof-of-concept:

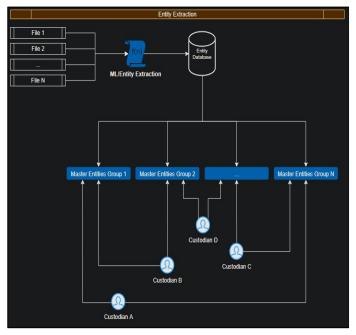


Figure 2: Program design for entity extraction

A. Proof-of-Concept

As we will only focus on proof-of-concept python code, the selection of which Entity Extraction technique (dictionary-based, machine learning) or if machine learning is selected, which machine learning technique (NLTK, Spacy), is not necessarily that important. The purpose of this research project is to illustrate what these techniques can be used for, to create insight for digital forensic investigators.

That being said, we do need an accurate proof-of-concept model in order to show the value of our proof-of-concept. We believe that the machine learning approach will be the best choice in this project as it has shown to be more adaptable. We can also see in literature that when evaluating between NLTK and Spacy, it tends to favour Spacy [23].



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B. Evaluation of accuracy

Before we blindly use the Spacy's pre-trained machine learning model in our proof-of-concept, we are going to perform a simplified evaluation of the accuracy of Spacy's model. We will not be using standard metrics like F-Score, Recall etc. but rather just take a look at the confusion matrix [24] to see if we have an acceptable accuracy.

The confusion matrix consists of four defined versions of detected variables: True Positive, False Positive, True Negative and False Negative. These four variables can be displayed in a more logical structure which is defined as confusion matrix:

		Actual		
		Positive	Negative	
cted	Positive	True Positive	False Positive	
Predicted	Negative	False Negative	True Negative	

Figure 3: Confusion Matrix

We will be focusing on the true positive and false negative.

By feeding our model with pre-classified texts, sentences, or words we can count and calculate the overall accuracy with regards to how many were correctly identified and how many failed to be identified.

Spacy has 18 Entity Extraction Classes [25]:

Table 1: Entity Extraction Classes

Type	Description	Example
PERSON	People, including fictional	Fred Flintstone
NORP	Nationalities or Religious or Political	Republican Party
	Groups	
FAC	Buildings, airports, highways, bridges, etc.	Logan international
		Airport, The Golden Gate
ORG	Companies, agencies, institutions etc.	Microsoft, FBI, MIT
GPE	Countries, cities, states	France, UAR, Chicago,
		Idaho
LOC	Non-GPE locations, mountain ranges,	Europe, Nile River,
	bodies of water	Midwest
PRODUCT	Objects, vehicles, foods, etc.	Formula 1
EVENT	Named hurricanes, battles, wars, sports	Olympic Games
	events, etc.	
WORK OF ART	Titles of books, songs, etc.	The Mona Lisa
LAW	Named documents made into laws	Roe v. Wade
LANGUAGE	Any named language	English
DATE	Absolute or relative dates or periods	20 July 1969
TIME	Times smaller than a day	Four hours
PERCENT	Percentage, including "%"	Eighty percent
MONEY	Monetary value, including unit	Twenty cents
QUANTITY	Measurements, as of weight or distance	Several kilometres, 55Kg
ORDINAL	"First", "second", etc.	9 th , Ninth
CARDINAL	Numerals that do not fall under another type	2, Two, Fifty-Two



For our evaluation we are going to select three of these classes to run tests on: GPE, PERSON and DATE. To test these three classes, we are going to use the Named Entity Recognition Data (NER Data) from Kaggle [26], which was created for testing purposes of pre-trained machine learning models of Entity Extraction. We will use this dataset as a base, and create a python script that will filter out relevant test data words:

```
# Take NER Data file - Filter out test words
data = pd.read_csv(r'C:\Users\qlenor\Documents\PhD 3\TestData\ner.csv')
unique_tags = data.labels.apply(lambda x: pd.value_counts(x.split(" "))).sum(axis = 0)
tags = unique_tags.keys().tolist()[1:]
def generate test Clean(CLASS, data):
   for h in range (len (data)):
       TextItem = data["text"][h]
LabelItem = data["labels"][h]
       # Tokenized Values
       TextItem_Token = TextItem.split(" ")
LabelItem_Token = LabelItem.split(" ")
            # Test data identification
            Location = LabelItem Token.index(CLASS)
            Item = TextItem_Token[Location]
            # Test Data List Creation
            Main.append(Item)
            pass
    return Main
```

Figure 4: Python code for prepping data for entity extraction

We run the function and accumulate the accuracy scores for all three entity extraction classes:

```
# Create Test Lists
GPE = list(set(generate_test_Clean("B-gpe", data)))
PER = list(set(generate_test_Clean("I-per", data)))
DAT = list(set(generate_test_Clean("B-tim", data)))
```

Figure 5: Python Clean List Creation

We write a python function to perform the evaluation:

```
.
lef Evaluate_NER(CLASS_ID, TEST_CLASS_LIST, NER_MODEL):
   Score Corr = 0
   Score_Incorr = 0
   for t in range(len(TEST_CLASS_LIST)):
    ItemCheck = TEST_CLASS_LIST[t]
      ModelCheck = NER_MODEL(ItemCheck)
      # Will only have relevant result if entity is found.
       # We must therefore handle non-entity situations
          for ent in ModelCheck.ents:
             ModelResult = ent.label
          #print("Correct: {} | Test: {} [{}]".format(CLASS_ID, ModelResult, ItemCheck))
          # Count Correct
          if (ModelResult in CLASS_ID):
    Score_Corr += 1
          # Count Incorrect
             Score Incorr += 1
   Result = dict()
   Result["Correct"] = Score_Corr
Result["Incorrect"] = Score_Incorr
```

Figure 6: Python code for evaluating Spacy Model



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The "Correct" variable represents the true positive, and the "Incorrect" variable represents the false negative. Since our lists are only of one (or multiple close) classes, an incorrect count will automatically be a false negative. All words should in a best-case scenario be correct.

To run the evaluation and calculate the scores we create the following python function:

Figure 7: Python code for calculating evaluation score

We run the function and accumulate the accuracy scores for all three entity extraction classes:

	·				
NER Class	True False		Percentage		
	Positive	Negative	Accuracy		
GPE	372	33	91.8 %		
PERSON	2381	535	81.6 %		
DATE	742	150	83.2 %		

Table 2: Results of the accuracy evaluation

Considering that there are words in the dataset that could have multiple meanings, and therefore classifications, these scores between 81.6 % and 91.8 % are more than acceptable for our proof-of-concept.

C. Entity Extraction for Word Documents

The first thing we need to create is a base proof-of-concept python code that can handle documents as input and entity classes as output. Later we will build upon this to handle linking entity classes between multiple custodians. For this research project, we have chosen to only look at word documents when we use this design. However, this can be expanded at later point to include just about any document that contains user-generated text. To handle the import of text from docx word files we can use the python module "python-docx" [27]. This module only allows for paragraph-by-paragraph extraction of text, so we need to create a function to handle the extraction of all text. All we need to import text from word and pass it to Spacy's pre-trained machine learning model is the following python code:

Figure 8: Python code for handling word doc and initialize spacy

We can now pass the string generated from the "ExtractText" function to the NER object and it will extract all entities from it.



D. NER Custodian Profiler

Now that we have a way of importing data, convert it to string-format, and a machine learning model to extract the entities, we need to build a profile. The Entity Extraction Profiler, or NER Custodian Profile, which is its official name, will use what we set up in the previous section to generate a custodian specific entity extraction profile.

We can create an implementation of a NER Custodian profiler in python like this:

```
# Generate Custodian MER Profile
# Run through all word documents and collect
# Entities to a profile database
# Pandas Detaframe (columns="Custodian", "Doc_Name", "Entities", "Classes", "Doc_Location"])
# Identify all word files
Custodians = qlob.qlob("")
# Main Loop Through Custodian and Documents
for v in range(len(Custodians)):
# Select a custodian to analyse
CurrCustodian = Custodians[v]
# Fetch and clean filenames for word documents
CurrDocs Full = glob.qlob("(")\".docx".format(CurrCustodian))
CurrDocs = [x.split("\")[-1] for x in CurrDocs Full]
# Loop for Named Entity Recognition
for win range(len(CurrDocs)):
Current Document = CurrDocs Full(w)
Current Document Mame = CurrDocs Full(w)
Current Document Name = CurrDocs Full(w)
Current Document Name = CurrDocs Full(w)
Current Document String = ExtractText(Current_Document)
NER_ENTITIES = NER(Current_Document_String)
NERD = dict()
# Create lists for Entities and Labels
for ent in NER_ENTITIES.ents:
NERD[ent.text] = ent.label_
Doc_Entity = list(NERD.keys())
Doc_Classes = list(NERD.keys())
# Add relevant data to database
NER_D8.loc(NER_D8.shape(0)) = [CurrCustodian, Current_Document_Name, Doc_Entity, Doc_Classes, CurrDocs_Full(w)]
```

Figure 9: Python implementation of NER Custodian Profiler

The NER Custodian Profile database collects all entities extracted from every word document from all available custodians.

E. Custodian Activity Correlation

An important insight that can be generated from the NER Custodian profile database is the overview of which custodians share entities across the datasets. Are there two or more custodians writing about the same locations? About the same person or persons? Entity Extraction by itself does bring valuable information, especially when introduced to the field of digital forensics, but it does not bring new or novel insight. But when we start cross-checking the extracted entities across multiple custodians, and bring together those with shared information, we are introducing new and valuable insight that has not been done in digital forensics before. To do this cross-checking of entities, we first need to collect all extracted entities into a master entity list and remove duplicates. This master list can be used to identify each document, and therefore each custodian, that has the various entities. Once the master list has been used to identify all the entity locations, we can simply remove the unique entries, meaning all entries that can only be found from documents belonging to one custodian, and we have a custodian activity correlator. We can write a proof-of-concept implementation python code like this:

Figure 10: Proof-of-Concept implementation for Custodian Activity Correlator

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IV.TESTING

In this section we are going to use the proof-of-concept python code we wrote earlier, to test both the NER custodian profiler and the NER Activity Correlator on some test data.

A. NER Custodian Profiler Test

The following is an overview of our test data, and test custodians:

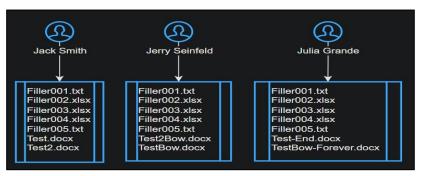


Figure 11: Overview of test data and custodians

When we run the proof-of-concept, the database is populated with metadata and then exported as Excel file.

Custodian .T	Doc_Name	۳	Entities -	Classes	Doc_Location 💌
Jack Smith	Test.docx	['the centennial of the 19th', 'America', 'the past century and a quarter', 'years ago', 'the early ofth century', the United States', 'that era', 'just 20 percent', 'the Census Bureau', 'only 5 percent', 'African American', 'Fewer than 2 percent', '2 +year-olds', 'just one-hird', 'nearly 50 percent', '1930', 'nearly 12 percent', 'these, 'years', 'first,' 1920', 'festeven the 1930', and, 'mid-1970', 'year', 'first,' 1920', 'festeven the 1930', 'and, 'year',			Jack Smitth\Test.docx
Jack Smith	Test2.docx		[13,00-year', California', California', Clarke Knight', US, Menlo Park', Klamath Mountains', the National Academy of Science, "Rod Mendes', "the Yurok Tribe', "Karuk', Yurok', Thousands of years', "first', Mendes', Knight', "Native', Karuk', Yurok and Hoopa Valley Tribe', "Frank Lake', 'US Forest Service', 'Arrata', "PhD', 2007, 'Geades', "The Karuk Resources Advisory Board', 'Indigenous', "two,' the Klamath Mountains', 'between 1700 and 1900]	['DATE', 'GDE', 'NORP', 'PERSON', 'GDE', 'GDE', 'PERSON', 'ORG', 'PERSON', 'ORG', 'GPE', 'DATE', ORDINAL', 'PERSON', 'PERSON', 'NORP', 'CRG, 'PERSON', 'ORG', 'GPE', 'CARGO, CP_ART', 'DATE', 'DATE', 'ORG', 'GPE', 'CARDINAL', 'LOC, 'DATE']	Jack Smith\Test2.docx

Figure 12: Example output from NER Custodian Profiler

As we can see, the database assigns metadata and extracted entities to specific custodians, as well as the classes and document location.

B. Custodian Activity Correlator Test

In this section we are going to test the Custodian Activity Correlation (CAC) function. It takes the NER Custodian Profile database and looks for possible correlations between documents belonging to different custodians.

Using the proof-of-concept python code created earlier we can take a look at some of the results:

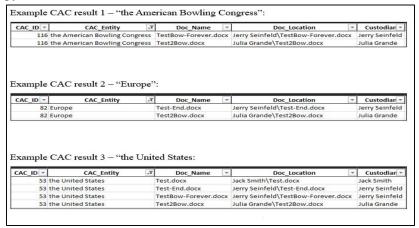
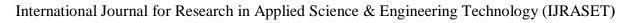


Figure 13: Custodian Activity Correlator (CAC) test results





The Custodian Activity Correlator (CAC) database can be used in many ways. One way which seems natural in a digital forensic investigation is to use the database to generate graphical overview of the results. We can see that a graphical representation of the results shown above, is immediately more intuitive:

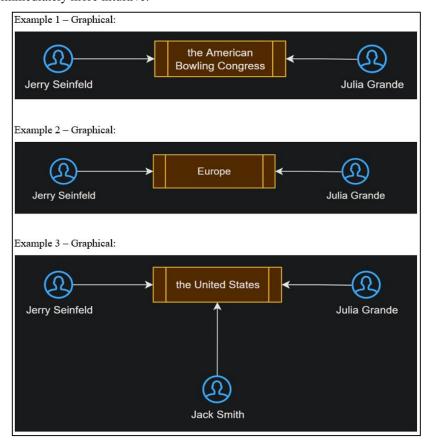


Figure 14: Example use of Custodian Activity Correlator - Graphical Representation

V. CONCLUSION

A. NER Custodian Profiler

The NER Custodian Profiler, or Named Entity Recognition Custodian Profiler, provides digital forensic investigators with a unique overview of what custodians have written about in their documentations, such as word files, PDF files etc. This insight by itself is not as powerful as when used together with other custodian profiles but could among other things be used to determine keyword searches for specific custodians. The NER Custodian Profiler opens possibilities for a more nuanced understanding of custodian behaviour and preferences. By analyzing the content of their written documents, investigators can uncover patterns in the language and topics that custodians engage with. This knowledge can provide valuable context to other elements of the investigation, giving investigators a more in-depth understanding of custodian actions and motivations.

B. Custodian Activity Correlator

By leveraging the NER custodian profiles, we can use the Custodian Activity Correlator and investigators can uncover potential connections and collaborations between multiple custodians that may otherwise remain hidden. Analyzing the similarities in the content and language used by different custodians can reveal shared interests, common projects, or even potential criminal conspiracies. This information can significantly enhance the efficiency and effectiveness of digital forensic investigations by pinpointing individuals who may warrant further scrutiny. Moreover, the Custodian Activity Correlator enables investigators to uncover patterns of communication and collaboration between custodians over time. By examining changes in the content and themes discussed in their documents, it is possible to identify critical events, shifts in relationships, or the emergence of new trends. This temporal analysis can provide valuable context for understanding the dynamics between custodians and the evolution of their activities.



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VI.DISCUSSION & FUTURE WORK

The NER Custodian Profiler provides a unique perspective on the content created by custodians in various document formats, such as Word files and PDFs. By identifying and analyzing the themes and subjects discussed by the custodians, investigators can gain valuable insights into their activities, interests, and potential areas of collaboration. However, the true value of the NER Custodian Profiler becomes evident when it is used in conjunction with other tools like the Custodian Activity Correlator. The combination of these tools enables investigators to correlate activities and content across multiple custodians, offering a more comprehensive understanding of their relationships, shared interests, and collaborative efforts.

One of the primary benefits of these tools is the automation of tedious and time-consuming tasks, such as manually correlating activities and content across various data sources. The automation provided by the NER Custodian Profiler and Custodian Activity Correlator not only saves time but also reduces the risk of human error and oversight. By streamlining the investigation process, investigators can focus on the most relevant evidence, connections, and patterns, leading to more accurate and efficient outcomes.

Despite the numerous advantages offered by these tools, challenges remain in implementing them effectively in real-world digital forensic investigations. One of the primary concerns is the accuracy and reliability of the automated correlations generated by these tools. While the proof-of-concept implementations have shown promising results, there is a need for further research and testing to validate the robustness of these tools in different scenarios and data sets. Additionally, addressing potential issues related to noise, data quality, and false positives or negatives is essential to ensure the effectiveness of these tools.

In terms of future research and development, there are several avenues to explore. First, integrating the NER Custodian Profiler and Custodian Activity Correlator with other digital forensic tools and techniques, such as network forensics and malware analysis, could provide a more holistic and comprehensive view of the digital evidence landscape. Second, the development of more sophisticated machine learning and artificial intelligence algorithms could further enhance the accuracy and efficiency of these tools, enabling them to adapt and learn from different data sets and scenarios. Finally, investigating the potential applications of these tools beyond digital forensics, such as in the fields of cybersecurity, e-discovery, and corporate investigations, could unlock new opportunities and expand their impact.

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