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Interactive Shopping Using Augmented Reality

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Abstract: Interactive shopping using augmented reality (AR) is a rapidly growing field that provides consumers with a new and innovative way to shop. AR technology allows consumers to visualize products in their real-world environments, enhancing their shopping experience by providing a more immersive and interactive experience. This paper presents an overview of the current state of interactive shopping using AR and discusses the benefits and challenges of this emerging technology. The paper also explores the various applications of AR in shopping, including virtual try-on, product visualization, and interactive product demonstrations. Overall, the paper highlights the potential of interactive shopping using AR to revolutionize the retail industry and transform the way consumers shop.

I. INTRODUCTION

Interactive shopping using augmented reality (AR) is an exciting new way of shopping that blends virtual and physical experiences. Augmented reality technology overlays computer-generated content onto the real world, creating an interactive and immersive experience for users. This technology has enormous potential in the retail industry as it allows consumers to see and interact with products in a way that was previously impossible. With interactive shopping using AR, consumers can visualize products in their real-world environments, try on clothes virtually, and even see how furniture would look in their homes before making a purchase. This technology offers a unique and exciting shopping experience that engages customers, provides them with more information about products, and ultimately helps them make more informed purchasing decisions. In this paper, we will explore the current state of interactive shopping using AR, its potential benefits, and challenges, and discuss the various applications of this technology in the retail industry.

II. LITERATURE SURVEY

Belk, Russell W. 2013. "Extended Self in a Digital World." *Journal of Consumer Research* 40 (3): 477–500. doi:10.1086/671052.

Bonetti, Francesca, Gary Warnaby, and Lee Quinn. 2018. "Augmented Reality and Virtual Reality in Physical and Online Retailing: A Review, Synthesis and Research Agenda." In *Augmented Reality and Virtual Reality*, 119–132. doi:10.1007/978-3-319-64027-3_9.

A. Existing System

The existing system of shopping has traditionally been limited to physical stores or online shopping. Physical stores offer the advantage of customers being able to see and touch the products before making a purchase. However, physical stores can be time-consuming and inconvenient, particularly if the store is far away or if the customer has mobility issues. Online shopping, on the other hand, offers the convenience of shopping from anywhere at any time, but customers cannot physically see or touch the products before making a purchase. This can lead to uncertainty and dissatisfaction when the products are finally received.

To bridge this gap, some retailers have adopted 3D modeling and virtual reality (VR) technology to provide customers with a more immersive shopping experience. However, these technologies require specialized hardware and software, making them expensive and not widely accessible to consumers.

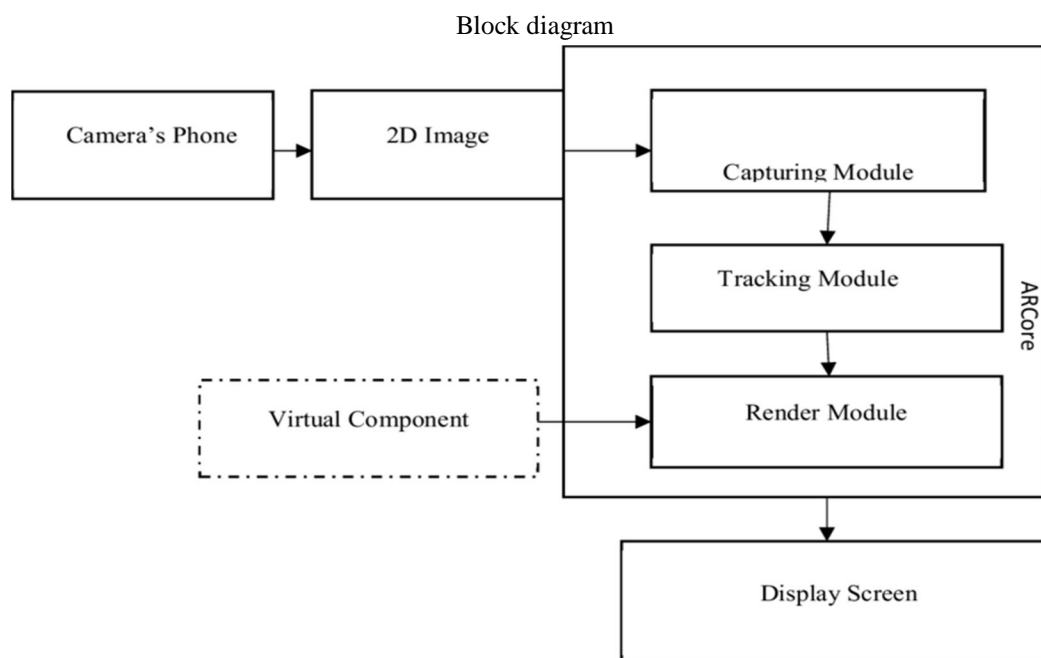
Another approach to enhancing the shopping experience has been the use of mobile applications that offer product visualizations, but these applications typically require a flat surface for the product visualization to be displayed.

B. Proposed System

The proposed model for interactive shopping using augmented reality (AR) aims to address the limitations of the existing system by providing customers with a more interactive and immersive shopping experience. The proposed model would utilize AR technology to overlay computer-generated content onto the real world, allowing customers to visualize products in their real-world environments.

Customers would be able to use their smartphones or other AR-enabled devices to access an AR application provided by retailers. They could then select a product they are interested in, and the AR application would generate a 3D model of the product, which would be superimposed onto the real-world environment. Customers could then see the product in their environment from various angles, providing a better understanding of the size, shape, and features of the product.

The proposed model would be accessible to a wider audience, as it would only require an AR-enabled device, which is becoming increasingly common. The model would also enhance the customer's shopping experience, allowing them to make more informed purchasing decisions and reducing the likelihood of dissatisfaction or returns.



III. IMPLEMENTATION

Implementing interactive shopping using augmented reality (AR) requires several steps, including:

- 1) *Define the Project Scope:* Define the scope of the project, including the target audience, business goals, and expected outcomes.
- 2) *Choose the Software Tools:* Choose the appropriate software tools based on the project requirements and budget.
- 3) *Create the AR Content:* Create the 3D models, textures, animations, and other assets required for the AR experience.
- 4) *Develop the AR Application:* Develop the AR application using the chosen software tools, incorporating the AR content and user interface design.
- 5) *Test the Application:* Test the application on various devices and in different environments to ensure it functions correctly and provides a positive user experience.
- 6) *Launch the Application:* Publish the application on app stores or other platforms, and promote it to the target audience.
- 7) *Analyze and Optimize:* Analyze the performance of the AR application and optimize it based on user feedback and analytics data.

A. Overview

Interactive shopping using augmented reality (AR) is an innovative technology that enhances the shopping experience for customers and retailers. AR allows customers to visualize products in their real-world environments, providing a better understanding of the size, shape, and features of the product before making a purchase. AR can also create immersive and interactive shopping experiences that drive customer engagement and loyalty.

Implementing interactive shopping using AR requires several steps, including defining the project scope, choosing the appropriate software tools, creating the AR content, developing the AR application, testing, launching the application, and analyzing and optimizing its performance.

While there are some disadvantages to consider, such as the cost of implementation and technical limitations, the advantages of interactive shopping using AR include enhanced visualization, increased engagement, personalization, convenience, efficiency, and sustainability.

Several software tools are available for creating interactive shopping experiences using AR, including Unity, Vuforia, ARKit, ARCore, Spark AR, and Zappar. These tools can help developers and retailers create compelling and engaging AR experiences for customers, driving customer engagement and loyalty, and enhancing the shopping experience.

B. Software Tools

There are several software tools available for creating interactive shopping experiences using augmented reality (AR). Here are some popular options:

- 1) **Unity:** Unity is a game development engine that can be used to create AR experiences. It offers a range of tools and features for creating interactive and immersive AR applications.
- 2) **Vuforia:** Vuforia is an AR platform that provides tools for creating image and object recognition, as well as 3D object tracking. It also offers integration with Unity and other development tools.
- 3) **ARKit:** ARKit is a development framework for creating AR experiences for Apple's iOS devices. It offers features such as image tracking, plane detection, and motion tracking.
- 4) **ARCore:** ARCore is a similar development framework for creating AR experiences on Android devices. It offers features such as motion tracking, light estimation, and environmental understanding.

C. Advantages

Interactive shopping using augmented reality (AR) offers many advantages that can enhance the shopping experience for customers and retailers. Here are some of the main advantages:

- 5) **Enhanced Visualization:** AR allows customers to visualize products in their real-world environments, providing a better understanding of the size, shape, and features of the product before making a purchase.
- 6) **Increased Engagement:** AR can create immersive and interactive shopping experiences that drive customer engagement and loyalty.
- 7) **Personalization:** By analyzing customer behavior and preferences, retailers can use AR to offer personalized recommendations and tailored shopping experiences.
- 8) **Convenience:** AR can allow customers to shop from anywhere, reducing the need for physical store visits and making the shopping experience more convenient.

D. Disadvantages

While interactive shopping using augmented reality (AR) offers many potential benefits, there are also some disadvantages to consider. Here are some of the main drawbacks:

- 9) **Cost:** AR technology can be expensive to implement, requiring significant investment in hardware and software development.
- 10) **Accessibility:** Not all customers may have access to the necessary hardware, such as a compatible smartphone or AR headset, limiting the reach of AR-powered shopping experiences.
- 11) **Technical limitations:** The quality of the AR experience may be limited by technical factors such as latency, accuracy, and field of view, potentially reducing the effectiveness of the technology.

E. Applications

The applications of interactive shopping using augmented reality (AR) are numerous and diverse. Here are some examples of how AR could be used to enhance the shopping experience:

- 1) **Visualizing products:** AR can be used to provide customers with a more accurate visualization of products before making a purchase. This could include seeing how furniture would look in their living room, trying on clothes virtually, or seeing how makeup would look on their face.
- 2) **Interactive product demonstrations:** AR can allow customers to interact with products in real-time, such as adjusting the settings on a smart home device or testing the features of a new kitchen appliance.
- 3) **Personalized recommendations:** By analyzing customer behavior and preferences, retailers can use AR to offer personalized recommendations and tailored shopping experiences.

Overall, the applications of interactive shopping using AR are vast and varied, providing a range of opportunities for retailers to enhance the shopping experience and drive customer engagement and loyalty.

IV. CONCLUSION

In conclusion, interactive shopping using augmented reality (AR) has the potential to revolutionize the retail industry by providing customers with a more immersive and interactive shopping experience. AR technology allows customers to visualize products in their real-world environments, providing a better understanding of the size, shape, and features of the product before making a purchase.

A. Future Aspects

The future aspects of interactive shopping using augmented reality (AR) are exciting and hold enormous potential for the retail industry. One of the key areas where AR could have a significant impact is in reducing the number of returns and increasing customer satisfaction. AR can allow customers to see products in their real-world environment, giving them a better understanding of the size, shape, and features of the product before making a purchase. This could reduce the likelihood of customers receiving a product that does not meet their expectations and subsequently returning it.

Another potential future aspect of interactive shopping using AR is the integration of artificial intelligence (AI) and machine learning (ML) algorithms. By analyzing customer behavior and preferences, retailers could offer personalized recommendations and tailored shopping experiences. AI and ML could also be used to optimize the AR experience, improving the accuracy of product visualizations and reducing latency.

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