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The Role of Artificial Intelligence in Healthcare

Bhoomi Gupta[1], Khushi Verma[2], Dr. Shalini Lamba[3], Dr. Gaurvi Shukla[4]
[1, 2]*Research Scholars, National P.G. College, India*
[3, 4]*Asisstant Professors, National P.G. College, India*

Abstract: ***Artificial Intelligence (AI) has become one of the most influential technologies in modern healthcare. It assists doctors and hospitals in improving disease diagnosis, patient treatment, and overall healthcare management. By analyzing medical data, detecting patterns, and delivering rapid results, AI can perform tasks that would take humans much longer. For instance, AI is now used to interpret X-rays, identify signs of cancer, and recommend personalized treatment plans based on a patient's medical history, including guidance on precautions and diet.***
AI applications extend to robotic surgeries, virtual health assistants, and drug discovery, helping to reduce errors, save time, and provide more personalized care. Patients can also benefit from AI-powered apps and chatbots to check symptoms, receive medication reminders, and book doctor appointments online.
Despite these advantages, challenges remain. AI systems require large datasets to function effectively, and new or rare diseases not included in the system's database can lead to errors. Privacy and security concerns are also significant, and not all hospitals can afford costly AI technologies.
Ethical questions arise as well, particularly regarding accountability when AI makes mistakes, since AI operates strictly within the limits of its programmed knowledge. This paper explores the applications of AI in healthcare, the benefits it offers, and the challenges that must be addressed. It also considers the future of AI in medicine, emphasizing that AI is not intended to replace doctors but to act as a powerful assistant in improving healthcare for all.

I. INTRODUCTION

Artificial Intelligence (AI) refers to systems designed to replicate human intelligence by enabling machines to learn, analyze information, and make decisions. In recent years, AI has become increasingly significant in the healthcare sector. It supports medical professionals in the early detection of diseases and assists in recommending appropriate treatment options. By processing large volumes of patient data, AI improves diagnostic accuracy and enhances clinical decision-making. In addition, robotic technologies powered by AI are being used in surgical procedures, increasing precision and efficiency. AI-based virtual assistants and chatbots also allow patients to access medical guidance and support at any time and from any location.

A. What is AI in Healthcare?

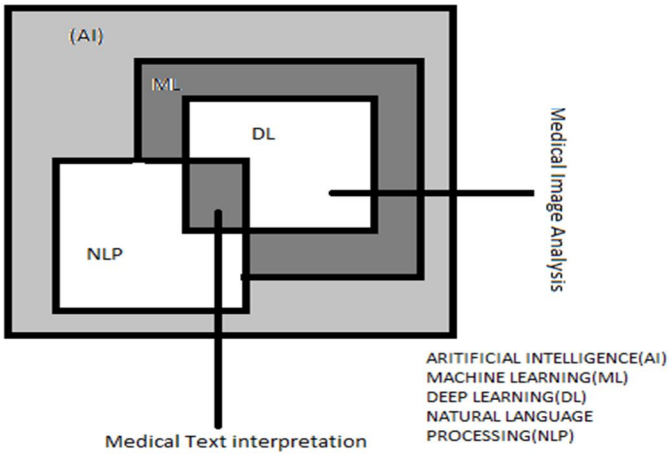
Artificial Intelligence (AI) in healthcare involves the use of intelligent machines and software systems that can learn, analyze information, and perform tasks similar to human reasoning to support medical professionals and healthcare institutions. These systems are capable of processing vast amounts of medical data, identifying patterns, and providing recommendations or clinical insights comparable to those of healthcare experts.
For instance, AI can analyze medical images such as X-rays to detect conditions including fractures, pneumonia, tuberculosis, and cancer. By evaluating patient symptoms, AI systems can assist in predicting diseases and recommending appropriate treatments, as well as interacting with patients through chatbots. Additionally, AI supports robotic-assisted surgeries, contributes to drug discovery, and enables continuous patient monitoring through wearable health devices.

II. TECHNOLOGIES BEHIND AI IN HEALTHCARE

A. Machine Learning (ML)

Machine Learning (ML) is a fundamental component of Artificial Intelligence. It focuses on enabling computers to learn from data and make decisions without explicit programming. In healthcare, large volumes of medical data are provided to ML models by doctors and researchers. These models identify patterns, such as the appearance of diseases in MRI scans or the relationship between symptoms and specific medical conditions. After training, the models can evaluate new patient data and offer quick and informed recommendations.

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For examples:

1) PathAI(USA): Uses ML to help pathologists diagnose diseases (like cancer) more accurately through image analysis.

2) Aidoc(Israel): ML-powered radiology tool that analyzes CT scans and alerts doctors about urgent conditions (like strokes).

B. Natural Language Processing (NLP)

Natural Language Processing (NLP) is a specialized branch of Artificial Intelligence that enables computers to understand, interpret, and process human language in both spoken and written forms. In the healthcare domain, NLP is used to analyze and organize textual medical data, including physicians' notes, prescriptions, clinical reports, and patient feedback.

For examples:

1) Nuance Dragon Medical One – Converts doctor's voice into clinical notes using speech recognition.

2) Google Health's Medical BERT – NLP model trained to understand medical texts like patient records and research papers.

C. Computer Vision

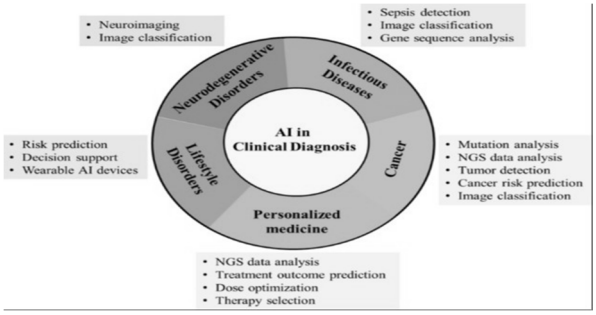
Computer Vision is a branch of Artificial Intelligence that enables machines to interpret and analyze visual information, similar to human vision but often with greater speed and precision. In healthcare, AI systems are trained on large collections of medical images, allowing them to identify patterns associated with diseases or injuries. After training, these systems can examine new images and detect potential issues, sometimes at an earlier stage than human experts. These technologies support the analysis of medical images and patient reports, contributing to more accurate diagnoses and treatment recommendations.

III. KEY APPLICATIONS OF AI IN HEALTHCARE

AI is being used in many important ways in the healthcare system. It helps doctors, hospitals, and even patients in their daily medical needs. Some of the main uses of AI in healthcare are:

A. Disease Diagnosis

One of the most impactful applications of Artificial Intelligence in healthcare is disease diagnosis. AI systems can examine medical data such as X-ray images, blood test results, and patient symptoms to assist healthcare professionals in detecting diseases at an early stage and with greater accuracy.



B. *Virtual Health Assistants*

A Virtual Health Assistant (VHA) is an AI-driven digital tool designed to support patients with health-related inquiries and routine tasks. Similar to a human assistant, it provides guidance and information, but with the advantage of being accessible at all times through mobile devices, websites, or applications.

C. *Drug Discovery*

Drug discovery refers to the process of identifying and developing new medications to treat diseases. Traditionally, this process is time-consuming and expensive, often taking several years and requiring significant financial investment. However, Artificial Intelligence is transforming drug discovery by improving efficiency, reducing costs, and increasing accuracy.

A notable example occurred in 2020, when a British biotechnology company, Exscientia, in collaboration with the Japanese pharmaceutical company Sumitomo Dainippon Pharma, successfully developed a drug for the treatment of Obsessive-Compulsive Disorder (OCD) using AI. While conventional drug development typically takes many years, this AI-driven approach completed the process in approximately 12 months.

D. *Robotic Surgery*

Robotic surgery is a surgical approach in which physicians use robotic systems supported by Artificial Intelligence to perform medical procedures. During the operation, the surgeon operates from a computer console and directs the movements of robotic arms. While the robot executes the surgeon's instructions, it enhances precision and stability beyond the capability of the human hand. AI and computer vision technologies assist the system in identifying tissues, avoiding blood vessels, and recommending optimal surgical pathways. A well-known example is the *da Vinci Surgical System*, developed by Intuitive Surgical (USA). This advanced robotic platform is widely used in procedures such as cardiac surgery, urology, and gynecology, enabling surgeons to carry out complex operations with improved accuracy, control, and safety.

E. *Predictive Analytics*

Predictive analytics is an AI-based technique used to forecast future health outcomes by examining historical medical data, test results, and patient behaviors. By identifying patterns within this information—such as early indicators of heart disease or diabetes—predictive analytics can provide accurate assessments of patient risk, including who may develop a specific condition or require urgent medical attention. For example, predictive analytics can analyze Electrocardiogram (ECG) data to anticipate potential heart attacks and identify patients who are likely to be readmitted to the hospital.

IV. BENEFITS OF AI IN HEALTHCARE

Artificial Intelligence (AI) provides numerous significant advantages to the healthcare sector. One of its primary benefits is the improved accuracy in disease diagnosis, which helps minimize human error and enhances patient outcomes. AI can process vast amounts of medical data rapidly, enabling doctors to make faster and more informed decisions. It also facilitates the early detection of illnesses, increasing the likelihood of effective treatment. Additionally, AI supports the development of personalized treatment plans tailored to each patient's medical history and condition, thereby improving the quality of care. Through predictive analytics, hospitals can identify patients at risk and take preventive measures, helping to avoid emergencies and reduce healthcare costs. AI-powered tools, such as virtual health assistants, offer continuous support, enhancing patient engagement and convenience. In surgical procedures, AI contributes to greater precision and safety, which can lead to faster recovery. Moreover, by automating repetitive tasks, AI reduces the workload of healthcare professionals, allowing them to focus more on patient care. Overall, AI enhances efficiency, lowers costs, improves diagnostic accuracy, accelerates medical services, and elevates the overall patient experience across the healthcare system.

BENEFITS	Limitations
Time efficient and cost effective screening	Lack of potential liability
Mostly accurate and enhances the cohort treatment system	Biased algorithm due to lack of interpersonal relationship with the patient
Improved healthcare management system and business -	Not easily approved by FDA, as FDA has highly critical setup . Lack of Privacy and risk of data sets to have complete history of the patient

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V. CHALLENGES AND LIMITATIONS OF AI IN HEALTHCARE

Even though AI is very helpful in healthcare, it also has some problems and limitations. These challenges must be solved to use AI safely and effectively in the future.

1) Data Privacy and Security: The use of AI in healthcare involves handling sensitive patient information, making data privacy and security critical concerns. Without adequate safeguards, such data could be misused or compromised. To address these risks, robust measures such as encryption, firewalls, and compliance with legal regulations (e.g., HIPAA) are essential. Patient consent is required before their data is utilized, and secure storage combined with ethical management practices helps maintain trust. Ensuring these protections makes AI systems in healthcare both safe and reliable.
2) High Cost of AI Tools: AI tools in healthcare can be costly because of the need for advanced hardware, specialized software development, and continuous maintenance. Training AI models demands large datasets and significant computing resources, which further increases expenses. Additionally, hospitals may need to upgrade their infrastructure and provide staff training, adding to the overall cost. These factors make AI less accessible for smaller clinics and rural healthcare facilities, contributing to a digital divide in access to advanced medical technologies.
3) Lack of Skilled Professionals: Implementing AI in healthcare requires professionals who possess expertise in both medical science and artificial intelligence. However, there is a shortage of specialists trained in fields such as machine learning, data science, and healthcare IT. In addition, many doctors and nurses lack sufficient training to use AI tools effectively. This skills gap hinders the smooth integration of AI and limits its potential to enhance healthcare services, particularly in developing regions.
4) Algorithm Bias: Algorithmic bias occurs when an AI system produces unfair or inaccurate outcomes due to being trained on limited or unrepresentative data. In healthcare, this can result in misdiagnoses or unequal treatment for specific groups, such as women or minority populations. If an AI model is primarily trained on data from one patient demographic, its performance may be poor for others. Minimizing bias requires the use of diverse, high-quality datasets during AI training to ensure fair and accurate decision-making.

VI. CASE STUDIES

To understand how AI is being used in real life, here are some famous examples from around the world and India. These case studies show how AI is helping in disease detection, treatment, and healthcare management.

A. Google DeepMind – Eye & Cancer Diagnosis

Google DeepMind, an artificial intelligence company under Alphabet Inc., is recognized for developing advanced AI systems. In the healthcare sector, DeepMind has created AI tools capable of analyzing medical images, such as X-rays and eye scans, with high precision. A notable achievement includes an AI system that can identify more than 50 eye diseases with accuracy comparable to that of expert ophthalmologists. Additionally, DeepMind has developed models to predict patient deterioration in hospitals, enabling doctors to respond more quickly and improve patient outcomes.

B. IBM Watson Health – Cancer Treatment

IBM Watson Health is an AI-driven healthcare platform developed by IBM that utilizes natural language processing and machine learning to analyze extensive medical data. The platform assists healthcare professionals by offering evidence-based diagnoses, treatment recommendations, and support for drug research. For instance, Watson Health has been applied in oncology to suggest cancer treatments based on patient records and relevant medical literature. However, despite its potential, some Watson Health initiatives have faced criticism due to concerns regarding accuracy and performance.

C. NIRAMAI India – Revolutionizing Early Breast Cancer Screening

NIRAMAI, which stands for Non-Invasive Risk Assessment with Machine Intelligence, is a Bengaluru-based startup founded by Dr. Geetha Manjunath. The company has developed *Thermalytix*, an AI-powered, radiation-free breast cancer screening technology that is fast, non-invasive, and highly accurate.

D. Apollo Hospitals (India) – AI in Heart Disease Prediction

Apollo Hospitals partnered with Microsoft to develop an AI-powered cardiovascular risk scoring system, leveraging data from approximately 400,000 Indian patients. This tool is designed to predict the likelihood of heart disease specifically within the Indian population, enabling doctors to identify high-risk patients early and provide targeted treatment plans.

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E. Alzheimer's Detection – University of California

Researchers at the University of California have developed an AI system capable of predicting Alzheimer's disease up to six years before a clinical diagnosis. Using deep learning, the system analyzes brain PET (Positron Emission Tomography) scans to detect subtle changes that are not visible to the human eye, specifically the accumulation of amyloid plaques, which are a hallmark of Alzheimer's disease. This advancement enables doctors to initiate early treatment and plan patient care well in advance, which is crucial since the disease begins causing damage long before symptoms such as memory loss become apparent.

F. Diabetes Prediction – Medtronic & IBM Watson

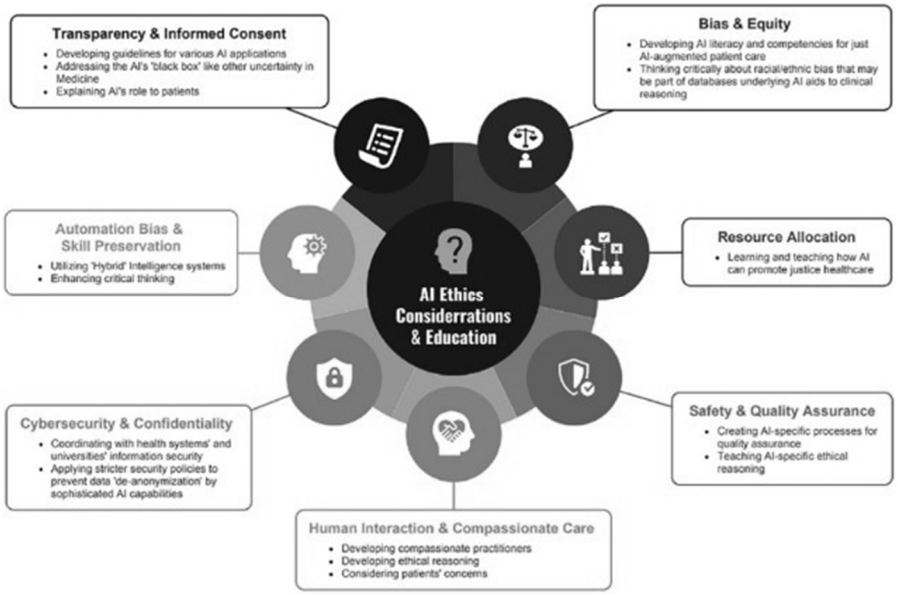
Medtronic, a medical technology company, collaborated with IBM Watson to develop an AI system designed to support individuals with diabetes. The system analyzes data from patients' Continuous Glucose Monitors (CGMs) and insulin pumps to predict low blood sugar levels (hypoglycemia) up to three hours in advance, allowing patients sufficient time to take preventive measures. By learning from patterns in glucose trends, meals, physical activity, and insulin usage, the AI helps reduce the risk of diabetic emergencies and significantly enhances the quality of life for people with diabetes.

G. 23andMe + AI Models – Genetic Disease Prediction

23andMe is a personal genomics company that provides DNA testing kits to individuals. By integrating genetic data from millions of users with AI and machine learning, 23andMe can assess an individual's risk for developing certain diseases, such as Parkinson's disease, breast cancer (particularly related to BRCA gene mutations), and type 2 diabetes. The AI models analyze patterns within a person's genome and compare them to extensive genetic databases, enabling the identification of genetic risk factors, facilitating early lifestyle adjustments or medical screenings, and supporting research in personalized medicine. This approach represents a significant step toward preventive healthcare, allowing individuals to take proactive measures before symptoms appear.

VII. ETHICAL AND LEGAL CONSIDERATIONS

As AI becomes more common in healthcare, we must also think about its ethical and legal effects. AI is powerful, but it also raises serious questions about safety, fairness, and responsibility.



A. Who is Responsible for Mistakes?

When AI systems make errors in healthcare, responsibility is typically shared among multiple parties. Physicians remain primarily accountable, as AI serves as a support tool rather than a final decision-maker; blindly relying on AI recommendations can have legal consequences for doctors. Developers may also bear responsibility if mistakes arise from flawed algorithms or biased training data. Healthcare institutions that implement unsafe AI systems can share liability as well. Overall, human oversight is crucial, and legal frameworks are still evolving to address accountability in AI-assisted medical care.

B. Can AI Make Life-and-Death Decisions?

While AI can assist doctors in clinical decision-making, there is debate over whether it should be permitted to make critical decisions, such as prioritizing emergency care or determining which patients require surgery. Many experts argue that such life-altering choices should remain under human control rather than being left to machines.

C. Data Ownership and Consent

Data ownership is a significant concern in AI-driven healthcare. Patients frequently provide sensitive medical information, yet it is often unclear whether the data belongs to the patient, the healthcare provider, or the technology company. This ambiguity raises both ethical and legal challenges. When companies use patient data to train AI models, patients may lose control over how their information is utilized. There is also a risk of data being misused or sold without consent. Establishing clear laws and policies is essential to safeguard patient rights, ensure transparency, and foster trust in AI-based healthcare systems.

D. Fairness and Equality

Fairness and equity are critical considerations in AI-based healthcare. Since AI systems learn from data, biased datasets, such as those favoring a particular gender, race, or region, can lead to unfair decisions and unequal treatment, with some patient groups receiving better care than others. To promote fairness, AI must be trained on diverse and representative data, and developers should routinely monitor and correct any algorithmic bias. Ensuring equal access to AI tools is also essential so that all patients, regardless of background, can benefit from advanced healthcare technologies.

VIII. FUTURE PROSPECTS OF AI IN HEALTHCARE

The future of AI in healthcare looks very promising. As technology continues to improve, AI will play an even bigger role in making healthcare faster, cheaper, and more accurate.

A. Better Access in Rural Areas

AI has the potential to significantly improve healthcare access in rural areas where medical professionals and facilities are limited. Tools such as AI-powered virtual health assistants, telemedicine platforms, and mobile diagnostic applications enable patients to receive timely consultations and basic healthcare support without the need to travel long distances. Additionally, AI can assist in early disease detection and provide guidance for remote treatment. These capabilities help reduce the strain on rural healthcare systems and bring quality medical care closer to populations in remote and underserved regions.

B. Wearable Devices for Health Monitoring

Wearable devices, including smartwatches and fitness trackers, play a significant role in AI-driven health monitoring. These devices continuously track vital signs such as heart rate, oxygen saturation, sleep patterns, and physical activity. AI analyzes the collected data to identify early indications of potential health issues, recommend lifestyle adjustments, and notify users or healthcare providers if abnormal patterns are detected. Wearables enable continuous, personalized, and convenient health monitoring, making them particularly valuable for managing chronic conditions and supporting preventive care.

C. Faster Vaccine and Drug Development

AI has transformed vaccine and drug development by making the process faster and more efficient. While traditional drug discovery can take several years, AI can rapidly analyze large volumes of data to identify potential drug candidates and predict their effectiveness. During the COVID-19 pandemic, AI played a key role in accelerating vaccine research by analyzing viral structures and identifying suitable therapeutic targets. This rapid data-driven approach reduces both the time and cost of development, enabling a quicker response to global health emergencies.

D. Fully Smart Hospitals

Fully smart hospitals integrate advanced technologies such as Artificial Intelligence, the Internet of Things (IoT), robotics, and automation to enhance patient care and streamline hospital operations. In these hospitals, AI supports real-time patient monitoring, diagnosis, and treatment planning. Robots assist with surgeries, medication delivery, and facility maintenance, while smart sensors continuously track vital signs, reducing the need for manual checks. Digital electronic health records (EHRs) provide quick access to patient histories, facilitating more informed decisions. These technologies improve operational efficiency, minimize errors, and enable personalized treatment, making smart hospitals a promising model for the future of healthcare.

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E. Support, Not Replacement

Artificial Intelligence in healthcare is intended to assist medical professionals rather than replace them. AI supports doctors by analyzing medical data, offering diagnostic suggestions, and recommending treatment options. However, it cannot replicate human empathy, ethical judgment, or practical clinical experience. Physicians use AI to make more accurate and informed decisions, but ultimate responsibility and patient care remain with humans. While AI improves the speed and precision of medical processes, healthcare professionals are indispensable for understanding patients, making complex decisions, and providing emotional support.

IX. CONCLUSION

Artificial Intelligence is transforming the healthcare landscape by enabling earlier disease detection, safer surgical procedures, faster drug discovery, and improved patient care. Through tools such as chatbots, robotic systems, and smart applications, AI is making healthcare more efficient, personalized, and responsive. Despite these advancements, challenges remain, including safeguarding patient data, ensuring fairness in AI systems, and training healthcare professionals to use these technologies effectively. Importantly, AI should serve as a support tool for doctors rather than a replacement. Looking ahead, AI is expected to expand its reach, particularly in rural and underserved areas, enhancing accessibility and quality of care. When implemented responsibly and ethically, AI has the potential to make healthcare more affordable, accurate, and human-centered. This paper demonstrates that AI is not merely a future innovation, it is already making a tangible impact today. With proper regulations, training, and oversight, AI can fundamentally reshape healthcare and medicine for the better.

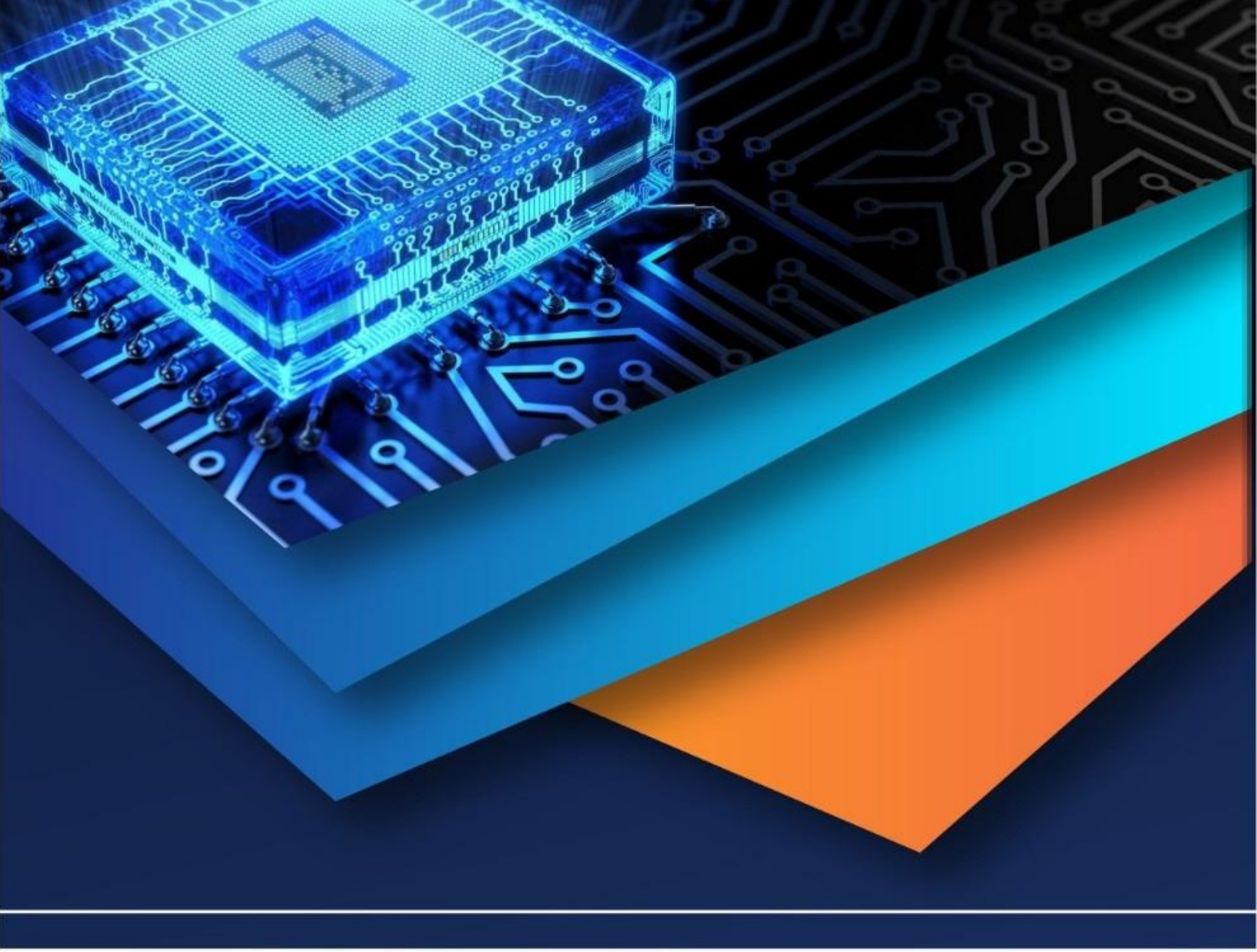
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