

JRASET!

International Journal for Research in Applied Science & Engineering Technology

IJRASET is indexed with Crossref for DOI-DOI: 10.22214

Website: www.ijraset.com, E-mail: ijraset@gmail.com



It is here by certified that the paper ID: IJRASET49266, entitled

A Study on Customer Relationship Management in Bank-Special Reference to ICICI

Bank

by Shikha Singh

after review is found suitable and has been published in Volume 11, Issue II, February 2023

in

International Journal for Research in Applied Science & Engineering Technology
(International Peer Reviewed and Refereed Journal)
Good luck for your future endeavors



ISRA Journal Impact Factor: **7.429**









Py Live Editor in Chief, IJRASET



RASET

International Journal for Research in Applied Science & Engineering Technology

IJRASET is indexed with Crossref for DOI-DOI: 10.22214

Website: www.ijraset.com, E-mail: ijraset@gmail.com



It is here by certified that the paper ID: IJRASET49266, entitled

A Study on Customer Relationship Management in Bank-Special Reference to ICICI

Bank

by Prof. Alok Singh

after review is found suitable and has been published in Volume 11, Issue II, February 2023

in

International Journal for Research in Applied Science & Engineering Technology
(International Peer Reviewed and Refereed Journal)
Good luck for your future endeavors



ISRA Journal Impact Factor: **7.429**









Py Live Editor in Chief, IJRASET