



ISSN No. : 2321-9653

iJRASET

International Journal for Research in Applied
Science & Engineering Technology

iJRASET is indexed with Crossref for DOI-DOI : 10.22214

Website : www.ijraset.com, E-mail : ijraset@gmail.com

Certificate

It is here by certified that the paper ID : IJRASET68208, entitled

*Enhancing E-Commerce Platforms with AI-Driven Chatbots: Revolutionizing
Customer Search and Engagement*

by

Pradnya Sabannavar

*after review is found suitable and has been published in
Volume 13, Issue IV, April 2025*

in

*International Journal for Research in Applied Science &
Engineering Technology
(International Peer Reviewed and Refereed Journal)
Good luck for your future endeavors*

By [Signature]

Editor in Chief, iJRASET

JISRA
J
F

ISRA Journal Impact
Factor: **7.429**



45.98
INDEX COPERNICUS



THOMSON REUTERS
Researcher ID: N-9681-2016



doi 10.22214/IJRASET
cross ref



Scopus
TOGETHER WE REACH THE GOAL
SJIF 7.429



ISSN No. : 2321-9653

iJRASET

International Journal for Research in Applied
Science & Engineering Technology

iJRASET is indexed with Crossref for DOI-DOI : 10.22214

Website : www.ijraset.com, E-mail : ijraset@gmail.com

Certificate

It is here by certified that the paper ID : IJRASET68208, entitled

*Enhancing E-Commerce Platforms with AI-Driven Chatbots: Revolutionizing
Customer Search and Engagement
by
Jainam Sheth*

*after review is found suitable and has been published in
Volume 13, Issue IV, April 2025
in*

*International Journal for Research in Applied Science &
Engineering Technology
(International Peer Reviewed and Refereed Journal)
Good luck for your future endeavors*

By [Signature]

Editor in Chief, iJRASET



ISRA Journal Impact
Factor: 7.429



INDEX COPERNICUS



THOMSON REUTERS
Researcher ID: N-9681-2016





ISSN No. : 2321-9653

iJRASET

International Journal for Research in Applied
Science & Engineering Technology

iJRASET is indexed with Crossref for DOI-DOI : 10.22214

Website : www.ijraset.com, E-mail : ijraset@gmail.com

Certificate

It is here by certified that the paper ID : IJRASET68208, entitled

*Enhancing E-Commerce Platforms with AI-Driven Chatbots: Revolutionizing
Customer Search and Engagement
by
Atharva Adam*

*after review is found suitable and has been published in
Volume 13, Issue IV, April 2025
in*

*International Journal for Research in Applied Science &
Engineering Technology
(International Peer Reviewed and Refereed Journal)
Good luck for your future endeavors*

By [Signature]

Editor in Chief, iJRASET

 ISRA

ISRA Journal Impact
Factor: 7.429



45.98

INDEX COPERNICUS



THOMSON REUTERS
Researcher ID: N-9681-2016



TOGETHER WE REACH THE GOAL
SJIF 7.429



ISSN No. : 2321-9653

iJRASET

International Journal for Research in Applied
Science & Engineering Technology

iJRASET is indexed with Crossref for DOI-DOI : 10.22214

Website : www.ijraset.com, E-mail : ijraset@gmail.com

Certificate

It is here by certified that the paper ID : IJRASET68208, entitled

*Enhancing E-Commerce Platforms with AI-Driven Chatbots: Revolutionizing
Customer Search and Engagement
by
Anvita Birje*

after review is found suitable and has been published in

Volume 13, Issue IV, April 2025

in

*International Journal for Research in Applied Science &
Engineering Technology
(International Peer Reviewed and Refereed Journal)
Good luck for your future endeavors*

By [Signature]

Editor in Chief, iJRASET

 ISRA

ISRA Journal Impact
Factor: 7.429



45.98

INDEX COPERNICUS



THOMSON REUTERS
Researcher ID: N-9681-2016



TOGETHER WE REACH THE GOAL
SJIF 7.429